

URGENT CONTACTS FOR INFRINGEMENT

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updated – 11/08/2023

	CONTACTS	Tel.	fax	e-mail
AUSTRIA	Zollamt Österreich Zollstelle Villach - Competence Center Gewerblicher Rechtsschutz	+43 (0) 50 233 738	+43 (0) 50 233- 5964054	jpr@bmf.gv.at
BELGIUM	Permanence de la DNR	(+32) 2 57 655 66	(+32) 2 57 966 12	da.investigation.perma@minfin.fed.be
BULGARIA	National Customs Agency of Bulgaria IPR protection Mrs Gergana Cheshmedjieva Mrs Ivanka Shtereva Mrs Ljubka Tzvetkova	(+359) 2 9859 4254 (9:00am - 5:30pm) (+359) 2 9859 4248 (9:00am - 5:30pm) (+359) 2 9859 4139 (9:00am - 5:30pm)	(+359) 2 9859 4082	gergana.cheshmedjieva@customs.bg ivanka.shtereva@customs.bg ljubka.tzvetkova@customs.bg
CROATIA	Ministry of Finance of the Republic of Croatia Customs Directorate – Central Office Sector for Customs System Alexandera von Humboldta 4a 10000 Zagreb Republic of Croatia Mr Ninoslav Babic	(+385) 1 6211 320 (07:30am – 3.30pm)	(+385) 1 6211 005	ninoslav.babic@carina.hr
CYPRUS	Department of Customs and Excise of the Republic of Cyprus Mr. Marios Pelekanos	(+357) 226 01 710 (+357) 99 598 789 (mobile)	(+357) 22 302 029	mpelekanos@customs.mof.gov.cy

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CZECH REPUBLIC	Operational Centre of the General Directorate of Customs Czech Republic	(+420) 26133 3853 – 55 (+420) 26133 3333	(+420) 26133 3850, (+420) 26133 3800	operacni@cs.mfcr.cz
DENMARK	Danish Customs Agency T26, IPR Kystvejen 14 DK-2770 Kastrup Denmark	+45 72380110 (8.00-15.30 on weekdays)	(+45) 72 37 74 10	IPR@toldst.dk
ESTONIA	Juhtimiskeskus	(+372) 676 2888	(+372) 676 2833	valve@emta.ee
FINLAND	Finnish Customs Enforcement Department Goods and Traffic Control	Ms Riikka Pakkanen (+358) 40 332 6213 (+358) 295 5200		customs.service@tulli.fi IPR@tulli.fi
FRANCE	DGDDI Bureau E1 Section Propriété Intellectuelle et contrefaçon 11, rue des Deux communes 93558 Montreuil Cedex	(+33)1 57 53 43 54 (+33)1 57 53 43 58	(+33)1 57 53 40 68	contrefac@douane.finances.gouv.fr
GERMANY	Central Office of Intellectual Property Rights Sophienstraße 6 80333 München Klaus Hoffmeister Nadine Zellner	(+49) 89 5995 2313 (+49) 89 5995 2351	(+49) 89 5995 2317	DVIA24.gzd@zoll.bund.de

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GREECE	Independent authority for public revenues (IAPR) / DG Customs & Excise Directorate of strategy for customs controls & offences Unit C: Law enforcement for smuggling & organised crime Address: Ipsilandou 15 PC: 10184, Athens	(+30) 210 725 9328 (+30) 210 725 9329		dstep@aade.gr
HUNGARY	National Tax and Customs Administration Intellectual Property Rights Protection Unit HU-1135, Budapest, Frangepan str. 87., HU-1387 Budapest, PO Box 45.	(+36) 1 437 4300 (+36) 1 437 4393	(+36) 1 350 8760	ebvpig_sztvo@nav.gov.hu
IRELAND	Investigations & Prosecutions Division Customs Investigations & co-ordination Ashtowngate - Navan Rd - Dublin 15 - Ireland	(+353) 1 8277 7507		ipr@revenue.ie
ITALY	Italian Customs and Monopolies Agency - Central Directorate for Antifraud- Investigation Office Mr. Stefano Solitano	(+39) 06 5024 7417	(+39) 06 509 57 300	dogane.antifrodecontrolli.investigazioni@adm.gov.it

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LATVIA	National contact point(NCP)	(+371) 673 572 81/82 - 24/24-7/7	(+371) 67357222	ncp@ccb.vid.gov.lv
LITHUANIA	Customs Department of Lithuania	(+370) 5 2616960		budetmd@lrmuitine.lt muitine@lrmuitine.lt
LUXEMBOURG	Service RIDA 22, rue de Bitbourg L-1273 Luxembourg	(+352) 2818 2500	(+352) 2818 9200	doxa@do.etat.lu
MALTA	Duty Officer Customs Enforcement Unit	(+356) 25 68 51 01 (9:00am - 5:30pm) (+356) 25 68 51 24	(+356) 25 68 52 43	joseph.p.brincat@gov.mt enforcement.customs@gov.mt
POLAND	Mrs Utylska Beata Regional IPR Coordinator Customs Chamber in Krakow Mr Arkadiusz Krynicki Regional IPR Coordinator Customs Chamber in Gdynia	(+48) 12 629 05 31 (+48) 58 666 93 31		beata.utylska@kra.mofnet.gov.pl arkadiusz.krynicki@gdy.mofnet.gov.pl
PORTUGAL	Ministério das Finanças	(+351) 213 584 818 (+351) 213 584 896	(+ 351) 213 584 855	dsafa-di@at.gov.pt dsafa@at.gov.pt
ROMANIA	National Customs Authority IPR Department National Customs Authority of Romania	(+40) 213 108 550 (8:00am - 5:00pm) (+40) 747 576 069	(+40) 213 108 550	dispecerat@customs.ro

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SLOVAKIA	Financial Directorate of Slovak Republic Mierová, 23 - 81511 Bratislava Marián Haršány Juraj Nožička	(+421) 2 48 27 31 27 (+421) 2 48 27 32 21	(+421) 2 43 42 12 26	marian.harsany@financnasprava.sk juraj.nozicka@financnasprava.sk
SLOVENIA	General Customs Directorate Investigation Division Intelligence Section General Customs Directorate Mrs Mojca Vavpetic Mr Mario Pajk	(+386) 1 478 38 81 (8:00am - 15:00pm) (+386) 1 478 39 59 (8:00am - 15:00pm)		sdp.curs@gov.si mojca.vavpetic@gov.si mario.pajk@gov.si
SPAIN	Unidad de Coordinación Operativa Subdirección General de Operaciones Dirección Adjunta de Vigilancia Aduanera	(+34) 91 728 9830	(+34) 94 358 3417	va.adu@aeat.es
SWEDEN	Tullverket Tullverkets underrättelse- och kommunikationscentral Box 12854 SE-112 98 Stockholm	(+46) 8 405 0570		ncp@customs.se
THE NETHERLANDS	Douane Groningen Team IER, Unit Landelijke Taken Postbus 3070 - 6401 DN Heerlen	(+31) 88 151 2123	(+31) 88 151 3181	dutchcustoms-ipr-1@belastingdienst.nl