Please note that the below information were provided to the European Commission by the Member State administrations in June 2022.

As such, the European Commission does not accept responsibility or liability regarding the information obtained on this site.

For more accurate and up-to-date information, please consult the respective websites of the Universal Service Providers for postal services.

#### **AUSTRIA: Post AG**

https://www.post.at/en/p/c/import

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Handling/Processing
Above 1000 Euros	36.00
Above 150 Euros but below 1000 Euros	12.00
Below 150 Euros sent by a seller registered in IOSS	0.00
Below 150 Euros	6.00
Gift (below 45 Euros)	6.00
	Storage
Above 1000 Euros	28.80
Above 150 Euros but below 1000 Euros	28.80
Below 150 Euros sent by a seller registered in	0.00
IOSS	
Below 150 Euros	28.80
Gift (below 45 Euros)	28.80

Storage fee is only relevant if documents/information is not complete and recipient has to be contacted by DO - if all information is available only processing fee has to be paid

# **BELGIUM:** bpost

# https://www.bpost.be/en/receive-parcel/customs

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Customs representation
Above 1000 Euros	32
Above 150 Euros but below 1000 Euros	32
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	15
Gift (below 45 Euros)	0

## **BULGARIA: BG POST**

# https://www.bgpost.bg/en/485

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	3.6 Lev
Above 150 Euros but below 1000 Euros	3.6 Lev
Below 150 Euros sent by a seller registered in IOSS	3.6 Lev
Below 150 Euros	36.0 Lev
Gift (below 45 Euros)	0

## **CYPRUS: CYPRUS POST**

# https://www.cypruspost.post/en/thalis

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Customs representation
Above 1000 Euros	3,50
Above 150 Euros but below 1000 Euros	3,50
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	3,50
Gift (below 45 Euros)	0

## **CZECH REPUBLIC: CESKAPOSTA**

https://www.postaonline.cz/index

https://www.ceskaposta.cz/documents/10180/282441/kompletni\_cenik.pdf?v=211101

Intrinsic value of the parcel	Service provided to consumers and fees
	applicable in June 2022
	Processing/handling
	(the submission of the consignment to the Customs Office in cases
	where the addressee does not grant the Czech Post a power of
	attorney for customs representation or provides details of the
	consignment)
Above 1000 Euros	103 Kč
	(4.17 EUR)
Above 150 Euros but below 1000 Euros	103 Kč
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	150 Kč
	(6.08 EUR)
Gift (below 45 Euros)	200 Kč
	(8.10 EUR)
	Storage fee
	(storing a postal item in a temporary "customs"
	warehouse)
Above 1000 Euros	9 days free. From the 10th day EUR 0.40 per day
	(max. up to EUR 20.32 is charged)
Above 150 Euros but below 1000 Euros	9 days free. From the 10th day EUR 0.40 per day
	(max. up to EUR 20.32 is charged)
Below 150 Euros sent by a seller registered in	9 days free. From the 10th day EUR 0.40 per day
IOSS	(max. up to EUR 20.32 is charged)
Below 150 Euros	9 days free. From the 10th day EUR 0.40 per day
	(max. up to EUR 20.32 is charged)
Gift (below 45 Euros)	9 days free. From the 10th day EUR 0.40 per day
	(max. up to EUR 20.32 is charged)
	Customs clearance
Above 1000 Euros	200 Kč
	(8,10 EUR)
Above 150 Euros but below 1000 Euros	200 Kč
	(8,10 EUR)
Below 150 Euros sent by a seller registered in	
IOSS	0
Below 150 Euros	97 Kč
	(3,93 EUR)
	(5,55 2511)
Gift (below 45 Euros)	200 Kč
(	

(8,10 EUR)

## Other charges:

Surcharge for priority customs clearance of the shipment within 8 hours based on the client's request	500 Kč	20.27 EUR
Ensuring FYTO control - sampling	100 Kč + přeúčtování dalších skutečných nákladů	4.05 EUR + re-billing of other actual costs
Ensuring veterinary inspection - sampling	100 Kč + přeúčtování dalších skutečných nákladů	4.05 EUR + re-billing of other actual costs
Above-standard handling of the shipment based on the client's request	150 Kč + přeúčtování dalších skutečných nákladů	6.08 EUR + re-billing of other actual costs
Advisory service for the public (for each started hour)	300 Kč	12.16 EUR
Issuance of proof of preferential treatment of goods "EUR1"	200 Kč	8.10 EUR
Illegal content - import	900 Kč	36.48 EUR
Service for the public - acquisition of documents for personal customs clearance of postal items	40 Kč	1.62 EUR

**DENMARK: POST DANMARK** 

https://www.postnord.dk/en/buy-online/customs-payment

Handling fee: 21,4 EUR

#### **GERMANY: DEUTSCHE POST**

Regarding the import of postal items containing goods from non-EU-countries Deutsche Post charges a fee of 6 EUR, if Deutsche Post has to pay custom duties/fees/taxes for the recipient of the item in advance.

IOSS and payment in advance: 0 EUR.

#### **ESTONIA: OMNIVA**

#### https://www.omniva.ee/private/parcel/customs\_clearance

Automatic e-declaration\*\* 2.35 Import declaration, 1 item \*\*\* 1 goods row 15.00 Return declaration, 1 item \*\*\*\* 1 goods row 15.00 Each additional item in shipment\*\*\*\*\* 1 goods row 1.60

- \*\* The price is applicable if the entire declaring process, including payment of taxes and service fee, can be done in the minu.omniva.ee environment. All shipments with value up to 150 euros (included) and unrestricted customs codes are applicable for automatic declaring.
- \*\*\* If the goods value exceeds 150 euros or the goods have restrictions (e.g. different VAT rate, excise goods),manual customs declaration preparing service "Customs declaration, 1 item" is applied. 1 item means one customs code (HS code) per declaration.
- \*\*\*\* The service is used to re-declare products temporarily shipped out of Estonia (for example, in the case of goods related to warranty repairs).
- \*\*\*\*\* Sum added in manual declaring for each additional item (HS code).

<sup>\*</sup> Prices include VAT.

## **GREECE: ELTA**

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Com>1000EUR	50
Com >500EUR & <=1000EUR	25
Com >150EUR & <=500 EUR	20
Com >100EUR & <=150EUR in IOSS or not	15
Com >50EUR & <=100EUR in IOSS or not	10
Com >30EUR & <=50EUR in IOSS or not	7,5
Com >15EUR & <=30EUR in IOSS or not	5
Com >0EUR & <=15EUR in IOSS or not	2,5
Gift<= 45 EUR	0

Fee for the item customs clearance from the recipient's customs agent: 15 Euros

#### **FINLAND: POSTI**

https://www.posti.fi/en/private/parcels-and-tracking/customs-clearance-of-incoming-parcels

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Processing/handling
Above 1000 Euros	(Digital customs clearance) 2.90 paid online/ 3.30 paid at the post office
Above 150 Euros but below 1000 Euros	(Digital customs clearance) 2.90 paid online/ 3.30 paid at the post office
Below 150 Euros sent by a seller registered in IOSS	No charge
Below 150 Euros	Digital customs clearing before the item arrives in Finland (online service provided by Posti), 2.90 paid online/ 3.30 paid at the post office after the item has arrived in Finland.
Gift (below 45 Euros)	No charge

Customs clearance assignment fee if customs clearance is not performed digitally by the customer: 26.60 EUR for consumers, 49.05 for corporate customers. Handling fee is included.

## **FRANCE: LA POSTE**

## https://www.laposte.fr/frais-droits-douane

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	2€, 5€ or 8€ depending on the payment method. 2€ if VAT is paid online before the delivery (small packets). 5€ if VAT is paid online before the delivery (parcel). 8€ if VAT paid at the delivery or at the counter.
Above 150 Euros but below 1000 Euros	2€, 5€ or 8€ depending on the payment method. 2€ if VAT is paid online before the delivery (small packets). 5€ if VAT is paid online before the delivery (parcel). 8€ if VAT paid at the delivery or at the counter.
Below 150 Euros sent by a seller registered in IOSS	No charge
Below 150 Euros	2€, 5€ or 8€ depending on the payment method. 2€ if VAT is paid online before the delivery (small packets). 5€ if VAT is paid online before the delivery (parcel). 8€ if VAT paid at the delivery or at the counter.
Gift (below 45 Euros)	No charge

# CROATIA: HRVATSKA POŠTA

https://www.posta.hr/en/international-services-customs-procedure/6966

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	
Above 150 Euros but below 1000 Euros	37.00 kn – ca. 5 Euros
Below 150 Euros sent by a seller registered in IOSS	18.50 kn – ca. 2.5 Euros
Below 150 Euros	18.50 kn – ca. 2.5 Euros
Gift (below 45 Euros)	18.50 kn – ca. 2.5 Euros

#### **HUNGARY: MAGYAR POSTA**

https://www.posta.hu/postal\_customs\_agent\_service

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	4000 HUF
Above 150 Euros but below 1000 Euros	4000 HUF
Below 150 Euros sent by a seller registered in IOSS	not relevant
Below 150 Euros	not relevant
Gift (below 45 Euros)	4000 HUF
	Processing/Handling
Above 1000 Euros	4000 HUF *
Above 150 Euros but below 1000 Euros	4000 HUF *
Below 150 Euros sent by a seller registered in	399 HUF - online payment / 799 HUF - cash on
IOSS	delivery
Below 150 Euros	We apply the following value thresholds (intrinsic value of the product) to determine the handling fee:  0-10 EUR: 399 HUF - online payment / 799 HUF cash on delivery  10.01-22 EUR: 499 HUF - online payment / 899 HUF - cash on delivery  22.01-50 EUR: 599 HUF - online payment / 999 HUF - cash on delivery  - 50.01-100 EUR: 899 HUF - online payment / 1399 HUF - cash on delivery  -100.01-150 EUR: 1399 HUF - online payment / 1899 HUF - cash on delivery
Gift (below 45 Euros)	4000 HUF *

<sup>\*</sup>Customs clearance of consignments over 150 EUR, for legal entities, in case of gifts under 45 EUR, excise products and perfumes is only possible with power of attorney (representation). Please note that the fee will be charged only once.

#### **IRELAND: AN POST**

# https://www.anpost.com/Post-Parcels/Receiving/Pay-Customs-Charge

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Customs representation
Above 1000 Euros	
Above 150 Euros but below 1000 Euros	10,00
Below 150 Euros sent by a seller registered in	
IOSS	3,50
Below 150 Euros	3,50
Gift (below 45 Euros)	3,50

## **ITALY: POSTE ITALIANE**

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	15.00
Above 150 Euros but below 1000 Euros	5.00
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	5.00
Gift (below 45 Euros)	2.00

# LITHUANIA: LIETUVOS PAŠTAS

## https://old.post.lt/en/faq-categories/qa-about-international-items

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Processing/Handling
Above 1000 Euros	
Above 150 Euros but below 1000 Euros	2**
Below 150 Euros sent by a seller registered in	2**
IOSS	
Below 150 Euros	2**
Gift (below 45 Euros)	2**
	Customs representation
Above 1000 Euros	
Above 150 Euros but below 1000 Euros	30
Below 150 Euros sent by a seller registered in	6.99
IOSS	
Below 150 Euros	6.99
Gift (below 45 Euros)	6.99

<sup>\*\* 2</sup> euros cover both processing/handling and storage

## **LATVIA: LATVIJAS PASTS**

https://www.pasts.lv/en/customs/

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Storage
Above 1000 Euros	
Above 150 Euros but below 1000 Euros	
Below 150 Euros sent by a seller registered in IOSS	1 EUR per day (starting with a day 11)
Below 150 Euros	
Gift (below 45 Euros)	
	Customs representation
Above 1000 Euros	20
Above 150 Euros but below 1000 Euros	3.99
Below 150 Euros sent by a seller registered in	
IOSS	0
Below 150 Euros	0.88 or 3.99
Gift (below 45 Euros)	0.88 or 3.99

## **LUXEMBOURGH: POST LUXEMBOURG**

# https://www.post.lu/en/particuliers/colis-courrier/fomalites-douanieres

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR Processing, storing and customs representation
Above 1000 Euros	22.06-30.00 (depending on case)
Above 150 Euros but below 1000 Euros	22.06-30.00 (depending on case)
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	5 or 15 (if >22-€ value)
Gift (below 45 Euros)	0

## **MALTA: MALTA POST**

# https://www.maltapost.com/Sendon/en/Home/Customs

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Processing/Handling in EUR
Above 1000 Euros	22.00
Above 150 Euros but below 1000 Euros	17 - 20
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	2 -12
Gift (below 45 Euros)	2 -5
	OTHER FEES
Clearance from specific Directorates: Veterinary Border Inspection Post (BIP)and Port Health Medical Services (PHO)	All items requiring clearance: 5
Clearance of Excisable Goods	Items less than €150: 5
Proof of payment/Invoice requests	VAT pre-paid items: 2
Proof of payment/Invoice requests	Non-VAT pre-paid items under €22: 2

## THE NETHERLANDS: POSTNL

https://www.postnl.nl/en/mail-and-parcels/parcels/customs-clearance-fees/

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Processing/Handling in EUR
Above 1000 Euros	10 or 13 in case of payment at the counter instead of online payment
Above 150 Euros but below 1000 Euros	10 or 13 in case of payment at the counter instead of online payment
Below 150 Euros sent by a seller registered in IOSS	4 or 7 in case of payment at the counter instead of online payment
Below 150 Euros	4 or 7 in case of payment at the counter instead of online payment
Gift (below 45 Euros)	0

#### **SPAIN: CORREOS**

https://www.correos.es/content/dam/correos/documentos/atc/tarifas/2022/TARIFARIO-WEB\_Peninsula-Baleares\_2022.pdf

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Handling/Processing <sup>1</sup>
Below 150 Euros	5.88 EUR
Below 150 Euros sent by a seller registered in	0
IOSS	
Above 150 Euros but below 1000 Euros	5.88 EUR
Above 1000 Euros	5.88 EUR
	Customs representation (filling customs
	declaration)
Below 150 Euros	0
Above 150 Euros but below 1000 Euros	24.62 EUR
Above 1000 Euros	24.62 EUR

**Examples of other charges:** 

Transfer of documents to another representative: 16.48 EUR

Processing Phyto sanitary Certification in legally required cases: 120.07 EUR

Processing of SOIVRE Certification (Official Service of Inspection, Supervision and Regulation of Exports) in legally required cases: 7.01 EUR

From 1 January 2022, Correos charge:

Processing of the payment through Correos Web (ADT) or Correos APP:

For parcels with value below 150 Euros: 1.50 Euros

Processing of payment in post office or address:

For parcels with value below 150 Euros: from 5 to 15 Euros

## **POLAND: POCZTA POLSKA**

# https://www.poczta-polska.pl/pakiet-vat-dla-e-commerce/#

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Handling/Processing
Above 1000 Euros	8.50 PLN
Above 150 Euros but below 1000 Euros	8.50 PLN
Below 150 Euros sent by a seller registered in	8.50 PLN
IOSS	
Below 150 Euros	8.50 PLN
Gift (below 45 Euros)	8.50 PLN
The processing/handling of items for which	25.00 PLN
addressee or their representative performs	
customs clearance instead of Poczta Polska	

#### **PORTUGAL: CTT**

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	CTT Fee (includes, in principle,
	processing/handling and Customs
	representation)
Above 1000 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Above 150 Euros but below 1000 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Below 150 Euros sent by a seller registered in	4 plus additional variable fee according to the
IOSS	value of the merchandise (see table below)
Below 150 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Gift (below 45 Euros)	

Intrinsic value of the parcel	Service provided to consumers and fees
	applicable in June 2022
	CTT Fee (includes, in principle,
	processing/handling and Customs
	representation)
Above 1000 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Above 150 Euros but below 1000 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Below 150 Euros sent by a seller registered in	4 plus additional variable fee according to the
IOSS	value of the merchandise (see table below)
Below 150 Euros	4 plus additional variable fee according to the
	value of the merchandise (see table below)
Gift (below 45 Euros)	

In addition to the value of the base customs clearance service, Portugal Post applies a complementary customs clearance service value for goods with a value above EUR1.000 or for which excise duties apply:

<100EUR	26€
100EUR - 500EUR	36€
500EUR - 1.000EUR	46 €
1.000EUR - 2.500EUR	71 €
2.500EUR - 5.000EUR	76 €
5.000EUR - 10.000EUR	106 €
>10.000EUR	126 €

#### **ROMANIA: POSTA ROMANA**

See info on: <a href="https://www.posta-romana.ro/en/a761/i-want-to-receive/customs-clearance/customs-clearance-for-individuals-and-legal-persons/customs-clearance-individuals.html">https://www.posta-romana.ro/en/a761/i-want-to-receive/customs-clearance-clearance-clearance-customs-clearance-clearance-customs-customs-

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Below 150 Euros	20 RON if items are selected to customs control based on the risk analysis and customs requires supplementary information/documentation. This fee includes the charge for presentation to customs.
Below 150 Euros sent by a seller registered in IOSS	20 RON if items are selected to customs control based on the risk analysis and customs requires supplementary information/documentation. This fee includes the charge for presentation to customs.
Above 150 Euros but below 1000 Euros	20 RON if items are selected to customs control based on the risk analysis and customs requires supplementary information/documentation. This fee includes the charge for presentation to customs.
Above 1000 Euros	115 RON for primary declaration, 15.00 RON for a supplementary item. This fee includes the charge for presentation to customs.

# SLOVAKIA: SLOVENSKÁ POŠTA

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Handling/Processing
Below 150 Euros	0
Below 150 Euros sent by a seller registered in	0
IOSS	
Above 150 Euros but below 1000 Euros	4
Above 1000 Euros	4
	Customs representation
Gift (below 45 Euros	0
Below 150 Euros	From 2 to 9
Above 150 Euros but below 1000 Euros	2 or 9
Above 1000 Euros	9

Storage fee: after 18th day of storage, the fee of 0.50 EUR per item per day will apply.

# SLOVENIA: POŠTA SLOVENIJE

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022 in EUR
	Direct customs representation
Below 150 Euros sent by a seller registered in IOSS	2.9 (on line payment) or 4.6
Below 150 Euros	2.9 (on line payment) or 4.6
Gift (below 45 Euros)	2.9 (on line payment) or 4.6
	Indirect customs representation
Com <=50 EUR in IOSS	5.2 (on line payment) or 6.9
Com <=50 EUR NOT in IOSS	5.2 (on line payment) or 6.9
Gift<= 45 EUR	5.2 (on line payment) or 6.9
Com <=50 to 100 EUR in IOSS	8.6 (on line payment) or 10.35
Com <=50 to 100 EUR NOT in IOSS	8.6 (on line payment) or 10.35
Com <=100 to 150 EUR in IOSS	12 (on line payment) or 13.8
Com <=100 to 150 EUR NOT in IOSS	12 (on line payment) or 13.8

Assignment to other custom representative: 2.5 EUR

## **SWEDEN: POSTNORD**

https://www.postnord.se/en/receiving/collect/from-another-country

Intrinsic value of the parcel	Service provided to consumers and fees applicable in June 2022
	Customs representation
Above 1000 Euros	75 SEK VAT declaration
Above 150 Euros but below 1000 Euros	75 SEK VAT declaration
Below 150 Euros sent by a seller registered in IOSS	0
Below 150 Euros	75 SEK VAT declaration
Gift (below 45 Euros)	0
	Customs declaration
Above 1000 Euros	50 SEK *
Above 150 Euros but below 1000 Euros	50 SEK *

<sup>\*)</sup> Full import declaration fee for these items is thus 75+50=125 SEK