

EU Customs Trader Portal for eAEO

eLearning module

This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme.

This course guides you through the EU Customs Trader Portal with special attention to the specific functionalities for AEO applications and AEO authorisations.

Upon completion of the course, you will be able to confidently work with the EU Customs Trader Portal and carry out all the traders' actions within the AEO process flow.

To fully benefit of the potential of this course, we recommend to integrate the course in your own training programme and to develop a full blended learning programme. The course will remember you some of the main AEO related notions; you can skip this part through the course map or use it to refresh your knowledge.

Target audience

Traders from Members States that do not use a national Trader Portal and who want to apply for an AEO authorization or consult their current ones.



Learning objectives

By the end of this course, you will understand and learn how to:

- The basic principles of the use of the EU Customs Trader Portal for eAEO ,
- the general functionalities of the portal,
- the benefits of using this portal.

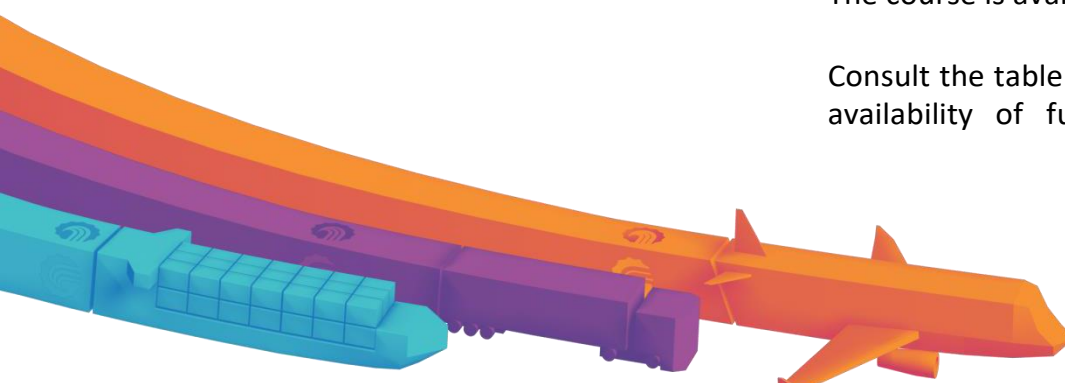
Course duration

The course takes 1,5 to 1 hours depending on your previous knowledge on the AEO concept.

Available languages

The course is available in English.

Consult the table on the EUROPA website for the availability of further EU languages versions.



The screenshot shows the EU Trader Portal Dashboard. On the left is a navigation menu with options like Dashboard, Search for Submission, Draft, Attachment, EAEO, Create Submitted Application, My Submitted Applications, My AEO Applications, and My AEO Authorisations. The main area is titled 'Tasks and Notifications List' and shows 24 items found. It includes filters for 'All' (1738), 'Tasks about to expire' (296), and 'Expired tasks' (204). Below the filters is a table with columns: Business Domain, Reference Number, Title, Type, Member State, Customs Authority, Date of Reception, Due Date, Status, and Action. The table lists three notifications related to EAEO applications, with statuses like 'Submitted Application Amended', 'Submitted Application Withdrawn', and 'Submitted Application Accepted'.

Particularities of this course

This course is designed to address the needs of the traders in the EU Customs Trader Portal for eAEO after the release in October 2019.

You can experience real examples with “hands-on” activities, real exercises in the system, that can be played during the course. It also contains a full section at the end with all the examples.

Further functionalities of the next releases of the portal will be included in future updates of the eLearning module.

General Features

You may interrupt your course at any time. When reopening the course you can resume where you have left the course off.

Beside the menu, a course map allows you to quickly access to the sections and subsections. The course map is placed in the upper toolbar of the course.

A course summary of the most relevant information is available in a printable format in the course. You can also print any screen of the course with the print option.

How to start and use these eLearning courses?

- Select the version you wish to download.
- You have the choice between 'no-SCORM' (iso, exe, html/html5) and 'SCORM' (for LMS systems).
- Read the Quick Start Guide available in the downloaded zip folder. It explains how to install the courses to your system.
- Using the course does not require a high level of information technology skills from the learners.
- In case of technical issues contact first your local administrator. If the problem persists, send the description (including screenshots) to taxud-elearning@ec.europa.eu

Contact: DG TAXUD /E3
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