



European
Commission

Authorised Economic Operator (AEO)

eLearning module

This easy-to-use eLearning module is one of the courses from an extensive UCC EU eLearning programme. It provides the **principles** of Authorised Economic Operator (AEO) and the **related procedures** as defined by the [Union Customs Code \(UCC\)](#).

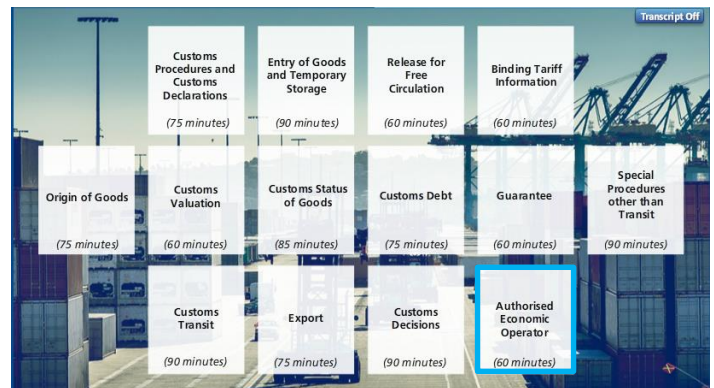
To fully benefit of the potential of this course, we recommend to integrate the course in your own training programme and to develop a full blended learning programme.

Target audience

Customs professionals in the public and private sector who need to understand what AEO, as recognised trusted partner in the context of customs related operations, is about.

Available languages

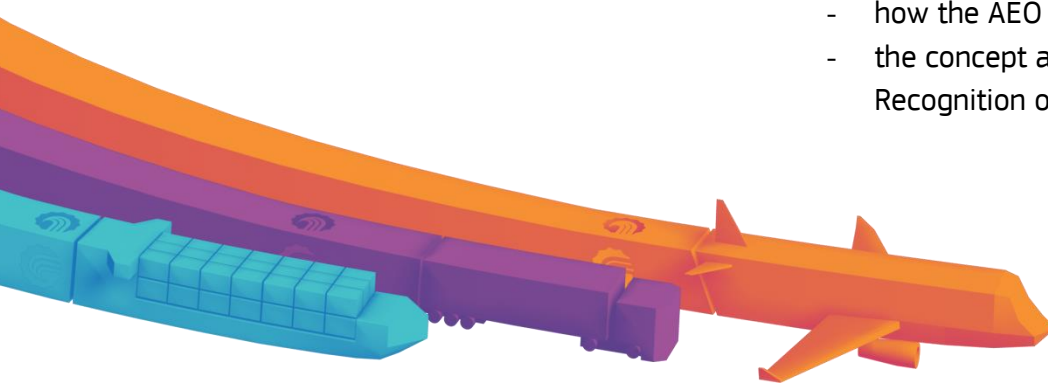
For the availability of further language versions, consult the table on the [EUROPA](#) website.

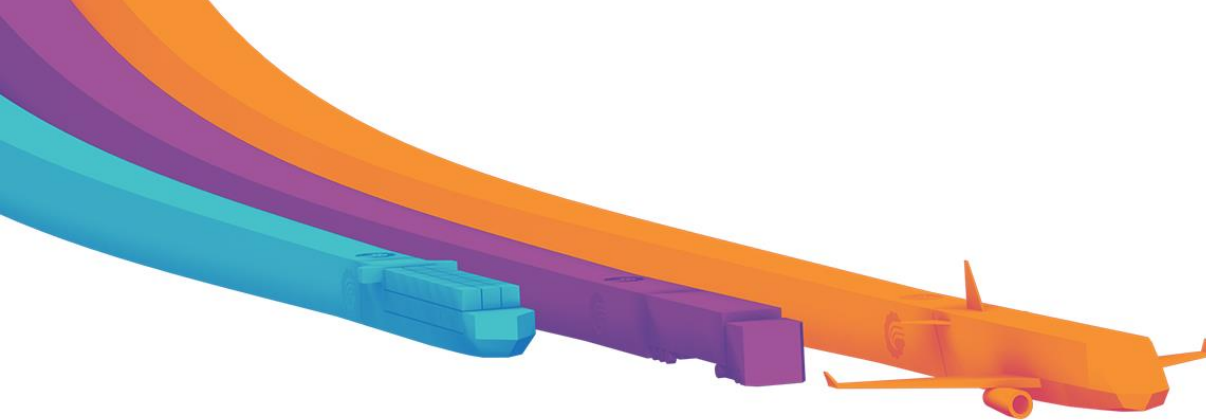


Learning objectives

By the end of this 60-minute course, you will have learned about:

- the concept of Authorised Economic Operator (AEO) status;
- the different AEO authorisations and their benefits;
- how a business can benefit from the AEO status;
- the roles of the Customs Authorities in the AEO process;
- how to apply for the AEO status;
- how the AEO status is maintained;
- the concept and the benefits of Mutual Recognition of AEOs.





Particularities of this course

Two courses are available on this topic:

- this 1 hour course focusing on the essentials of AEO;
- a comprehensive course of 4 hours providing more detailed information for customs professionals dealing with or applying for AEO authorisations.

	Benefits	AEOC	AEOS
Direct benefit	Easier admittance to customs simplifications	✓	
	Fewer physical and document-based controls	✓	✓
	- Related to security and safety		
	- Related to other customs legislation		
	Prior notification in case of selection for physical control (related to security and safety)		✓
	Prior notification in case of selection for customs control (not related to security and safety)	✓	✓
Indirect benefit	Priority treatment if selected for control	✓	✓
	Possibility to request a specific place for customs controls	✓	✓
	Greater efficiency with internal systems and processes	✓	✓
	Recognition as a secure and safe business partner		✓
	Improved relations with customs	✓	✓
	Improved relations and acknowledgement by other government authorities	✓	✓

General features

You may interrupt your course. When reopening the course you can resume where you have left the course off. The completed sections are indicated in yellow in the menu.

A course summary of the most relevant information is made available in a printable format in the course library

How to start and use these eLearning courses?

- Freely download the eLearning module using the [download form](#).
- For .iso, .exe, .html and .html5 choose the regular zip folder.
- For the .scorm version to be integrated in your LMS system choose the scorm zip folder.
- Read the Quick Start Guide available in the downloaded zip folder. It explains how to install the courses to your system.
- Using the course does not require a high level of information technology skills from the learners.
- In case of technical issues contact first your local administrator. If the problem persists, send the description (including screenshots) to taxud-elearning@ec.europa.eu

How were the courses developed?

This UCC EU eLearning programme can be followed as a complete programme.

However, the modules are designed to allow the selection of single module in function of your professional competency needs.

The courses were developed under the Customs 2020 Programme. The UCC eLearning programme content was created by a project team comprised of a pool of customs experts from national administrations and private sector in close collaboration with the Taxation and Customs Union Directorate General of the European Commission.

Contact: DG TAXUD / R3
Management of Programmes & EU training
taxud-elearning@ec.europa.eu

http://ec.europa.eu/taxation_customs/common/elearning/ucc/index_en.htm