

- [Contact information of National Service Desks \(NSD\) for EU Customs Trader Portal](#)
- [Contact information of DPO](#)
- [Contact information of GDPR](#)

Contact information of National Service Desks (NSD) for EU Customs Trader Portal						
Code	Country	e-Mail	Main Phone number	Fax (optional)	Business Days	Business Hours (CET)
AT	Austria	info@usp.gv.at	+43 502 337 33	N/A	Monday – Thursday Friday	08:00 – 16:00 08:00 – 14:30
BE	Belgium					
BG	Bulgaria	servicedesk@customs.bg	+359 298 594 980	N/A	Monday – Sunday	00:00 – 24:00
CY	Cyprus	helpdesk.cyprus@customs.mof.gov.cy	+357 226 018 68	N/A	Monday – Friday	07:30 – 16:00
CZ	Czech	ecrhelpdesk@cs.mfcr.cz	+420 261 331 998 +420 724 013 914	N/A	Monday - Friday Monday - Sunday	07:00 - 15:30 00:00 - 24:00
DE	Germany					
DK	Denmark	servicedesk@toldst.dk	+45 70 15 73 01	N/A	Monday – Friday	07:00 - 20:00 (email) 08:00 - 17:00 (phone)
EE	Estonia	tollinfo@emta.ee	+37 288 008 14	N/A	Monday – Thursday Friday	07:30 – 15:30 07:30 – 14:30
ES	Spain	gestionaduanera@correo.aeat.es				
FI	Finland	AEO: aeo@tulli.fi EBTI: yritysneuvonta.lupa-asiakkaat@tulli.fi INF: yritysneuvonta.lupa-asiakkaat@tulli.fi	EBTI: +358 (0)295 5202	N/A	Monday – Friday	07:00 – 15:15
FR	France	AEO: dg-comint1-oea@douane.finances.gouv.fr EBTI: dg-comint3@douane.finances.gouv.fr				
GR	Greece	AEO: m.pikla@aade.gr EBTI: g.chavoutsas@aade.gr / e.zampoglou@aade.gr	AEO : 0030-210 698 7443 EBTI : 0030-210 698 7484 / 0030-210 698 7485	AEO : 0030-210 698 7459 EBTI : 0030-210 698 7506		
HR	Croatia					
HU	Hungary	ekoziq@1818.hu	+36 (1) 550-1858			
IE	Ireland	UCCITDev@revenue.ie	+3536763139	N/A	Monday – Friday	09:00 – 17:30
IT	Italy	adm.helpdesk.eu@adm.gov.it			Monday – Friday	08:00 - 18:00
LT	Lithuania	itpc@lrmitine.lt	+370 5 236 2302	+370 523 623 38	Monday – Sunday	00:00 – 24:00
LU	Luxembourg					
LV	Latvia	ecustoms@vid.gov.lv	+371-67120820 +371-67120817		Monday – Friday	7 :15 – 16 :00

			+371-67120818 +371-67121006			
MT	Malta					
NL	Netherlands	NHD.apeldoorn@belastingdienst.nl	+31 88 156 66 55	N/A	Monday – Friday	07:00 – 17:00
PL	Poland	helpdesk-eclo@mf.gov.pl	+48 33 483 20 55	N/A	Monday – Friday	08:00 – 16:00
PT	Portugal					
RO	Romania	uumds@customs.ro				
SE	Sweden	tullverket@tullverket.se	+46 771 520 520	N/A	Monday – Friday	08:00 – 16:30
SI	Slovenia	sd.fu@gov.si	+386 5 297 68 00	+386 5 297 67 64	Monday – Friday	08:00 – 18:00
SK	Slovakia	https://www.financnasprava.sk/sk/kontakt#AkoKomunikovat	+421 48 4317 222	N/A	Monday – Sunday	00:00 – 24:00
UK	United Kingdom					

Contact information of DPO

Code	Country	DPO contact
AT	Austria	
BE	Belgium	da.dpo@minfin.fed.be
BG	Bulgaria	Mr. Minko Petrov minko.petrov@customs.bg + 359 2 9859 4421
CY	Cyprus	zzinonos@customs.mof.gov.cy +35722601673
CZ	Czech	plk. Mgr. Lukáš Hlušička, Commissioner for Protection of Personal Data Budějovická 7, 140 00 Praha 4 + 420 261 332 014 podatelna@cs.mfcr.cz
DE	Germany	
DK	Denmark	Skatteforvaltningen Udviklings- og Forenklingsstyrelsen Informationssikkerhed og Databeskyttelse Osvald Helmuths Vej 4 DK-2000 Frederiksberg Att: Databeskyttelsesrådgiver Mail: DPO@UFST.dk
EE	Estonia	Estonian Tax and Customs Board infoturve@emta.ee
ES	Spain	Delegado de Protección de datos de la agencia Tributaria Calle Santa María Magdalena, 16, 28016, MADRID dpd@correo.aeat.es
FI	Finland	Ms Katja Kapanen tietosuoja@tulli.fi

FR	France	
GR	Greece	dpo@aaade.gr
HR	Croatia	
HU	Hungary	
IE	Ireland	william.fadden@revenue.ie
IT	Italy	adm.dpo@adm.gov.it
LT	Lithuania	duomenuapsauga@irmuitine.lt
LU	Luxembourg	dpo@do.etat.lu
LV	Latvia	datuaizsardziba@vid.gov.lv +371-67122663
MT	Malta	
NL	Netherlands	Belastingdienst PO Box 2508 6401 DA Heerlen The Netherlands https://www.belastingdienst.nl/wps/wcm/connect/bldcontentnl/niet_in_enig_menu/privie/privacy
PL	Poland	Inspektor Ochrony Danych Szefa Krajowej Administracji Skarbowej, Warszawa (00-916), ul. Świętokrzyska 12, email: IOD@mf.gov.pl - Data Protection Officer of the National Revenue Administration Warsaw ul. Świętokrzyska 12, email: IOD@mf.gov.pl
PT	Portugal	
RO	Romania	General Directorate of Customs str. Alexandru Ivasiuc 34-40, District 6, Bucharest +40 21 311 24 91
SE	Sweden	dataskyddsbud@tullverket.se
SI	Slovenia	Data Protection Officer (DPO) Financial Administration of the Republic of Slovenia Šmartinska cesta 55, P.O.Box 631 SI -1001 LJUBLJANA Phone: +386 1 478 3800 email: dpo.furs@gov.si
SK	Slovakia	zodpovednaosoba@financnasprava.sk
UK	United Kingdom	

Contact information of GDPR

Code	Country	GDPR contact
AT	Austria	datenschutz@bmf.gv.at
BE	Belgium	
BG	Bulgaria	gdpr@customs.bg

CY	Cyprus	
CZ	Czech	<p>Úřad pro ochranu osobních údajů (Office for Personal Data Protection) Pplk. Sochora 27 170 00 Praha 7 Phone: +420 234 665 111 Consultations: +420 234 665 800 Tuesdays and Thursdays, 13.00 - 15.30 Email: posta@uouu.cz Data Box ID: qkbaa2n https://www.uouu.cz</p>
DE	Germany	
DK	Denmark	<p>Datatilsynet Carl Jacobsens Vej 35 DK-2500 Valby Phone number: +45 33 19 32 00 Mail: dt@datatilsynet.dk Web: https://www.datatilsynet.dk/english/</p>
EE	Estonia	<p>Data Protection Inspectorate info@aki.ee</p>
ES	Spain	<p>Agencia Española de Protección de Datos (AEPD) Postal address Calle Jorge Juan, 6 28001 MADRID (+34) 901 100 099, or (+34) 912663517 Monday to Thursday from 9:00 to 17:30 Friday from 09:00 to 15:00 web page: www.aepd.es/es</p>
FI	Finland	<p>Office of the Data Protection Ombudsman Visiting address: Ratapihantie 9, 00520 Helsinki Postal address: P.O. Box 800, 00521 Helsinki, Finland E-mail: tietosuoja@om.fi Switchboard: +358 (0)29 566 6700 Telephone guidance for private persons: +358 (0)29 566 6777 Telephone guidance for controllers: +358 (0)29 566 6778 Mon–Fri 9 a.m. to 11 a.m. Registry: +358 (0)29 566 6768 https://tietosuoja.fi/en/office-of-the-data-protection-ombudsman</p>
FR	France	
GR	Greece	
HR	Croatia	
HU	Hungary	<p>Nemzeti Adatvédelmi és Információszabadság Hatóság posta cím: 1530 Budapest, Pf.: 5. cím: 1125 Budapest, Szilágyi Erzsébet fasor 22/c Telefon: +36 (1) 391-1400</p>

		Fax: +36 (1) 391-1410 E-mail: ugyfelszolgalat@naih.hu URL http://naih.hu
IE	Ireland	Data Protection Commission 21 Fitzwilliam Square South Dublin 2 D02 RD28, Ireland https://www.dataprotection.ie/
IT	Italy	Piazza Venezia n.11 00187 Roma Phone n. (+39) 06.696771 Fax: (+39) 06.69677.3785 e-mail: protocollo@gpdp.it pec: protocollo@pec.gpdp.it ada@ada.it
LT	Lithuania	Tel. +370 5 271 28 04, Fax. +370 5 261 94 94 Consultation (+370 5 212 753) Monday-Thursday 9:00 – 11:00 and 13:00-15:00
LU	Luxembourg	
LV	Latvia	info@dvi.gov.lv Ph.number: +371-67223131
MT	Malta	
NL	Netherlands	Autoriteit Persoonsgegevens PO Box 93374 2509 AJ DEN HAAG The Netherlands Telephone number +31 (0)70 888 85 00 Fax +31 (0)70 888 85 01 https://autoriteitpersoonsgegevens.nl/en
PL	Poland	Prezes Urzędu Ochrony Danych Osobowych, Warszawa (00-193), ul. Stawki 2, e-mail: kancelaria@uodo.gov.pl - President of the Personal Data Protection Office, Warsaw (00-193), ul. Stawki 2, e-mail: kancelaria@uodo.gov.pl
PT	Portugal	
RO	Romania	The National Supervisory Authority for Personal Data Processing 28-30 G-ral Gheorghe Magheru Bld, District 1, 010336 Bucharest Tel: +40 318 059 211 Fax: +40 318 059 602 anspdc@dataprotection.ro
SE	Sweden	The Swedish Data Protection Authority Box 8114 104 20 Stockholm Sweden

		+46 8 657 61 00 datainspektionen@datainspektionen.se
SI	Slovenia	Information Commissioner of the Republic of Slovenia Dunajska cesta 22 SI-1000 Ljubljana Phone: ++386 1 230 97 30 Fax: ++ 386 1 230 97 78 E-mail: gp.ip@ip-rs.si DPO contact: dpo@ip-rs.si
SK	Slovakia	Úrad na ochranu osobných údajov Slovenskej republiky Hraničná 12 820 07 Bratislava 27 Slovenská republika +421 2 3231 3214 statny.dozor@pdp.gov.sk www.dataprotection.gov.sk
UK	United Kingdom	