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41	1.3.1.2.2.2	Installation	1 day	Tue 09/03/10	Tue 09/03/10	36																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																													

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81	1.3.2.1.2.5.1	Install SM + DC	10 days	Thu 03/09/09	Thu 17/09/09	80																																				
82	1.3.2.1.2.5.2	HW + SW ready for PoC	0 days	Thu 17/09/09	Thu 17/09/09	81																																				
83	1.3.2.1.3	RfA Phase B received	0 days	Mon 24/08/09	Mon 24/08/09																																					
84	1.3.2.1.4	HP Project Management	100 days	Fri 07/08/09	Fri 25/12/09	74																																				
85	1.3.2.2	PoC Activities - Phase B (RfA 111)	103 days	Mon 24/08/09	Wed 13/01/10																																					
86	1.3.2.2.1	PoC Tests - HP Effort	63 days	Mon 24/08/09	Thu 19/11/09	76																																				
87	1.3.2.2.1.1	HP starts working on PoC	0 days	Mon 24/08/09	Mon 24/08/09																																					
88	1.3.2.2.1.2	PoC effort	63 days	Mon 24/08/09	Thu 19/11/09																																					
89	1.3.2.2.1.2.1	Preparation	10 days	Mon 24/08/09	Mon 07/09/09																																					
90	1.3.2.2.1.2.2	Installation Handover	5 days	Mon 24/08/09	Mon 31/08/09																																					
91	1.3.2.2.1.2.3	Data Gathering	5 days	Mon 24/08/09	Mon 31/08/09																																					
92	1.3.2.2.1.2.4	Process Analysis	5 days	Mon 31/08/09	Mon 07/09/09	91																																				
93	1.3.2.2.1.2.5	Data Import & Configuration	11 days	Mon 07/09/09	Tue 22/09/09	89																																				
94	1.3.2.2.1.2.6	Organisation Data	4 days	Mon 07/09/09	Fri 11/09/09																																					
95	1.3.2.2.1.2.7	Devices	4 days	Fri 11/09/09	Thu 17/09/09	94																																				
96	1.3.2.2.1.2.8	Service Data	3 days	Thu 17/09/09	Tue 22/09/09	95																																				
97	1.3.2.2.1.2.9	Setup Roles & Security	3 days	Fri 11/09/09	Wed 16/09/09	94																																				
98	1.3.2.2.1.2.10	Setup Modules	26 days	Fri 11/09/09	Mon 19/10/09	94																																				
99	1.3.2.2.1.2.11	CMDB	5 days	Fri 11/09/09	Fri 18/09/09																																					
100	1.3.2.2.1.2.12	Service Catalog	4 days	Fri 18/09/09	Thu 24/09/09	99																																				
101	1.3.2.2.1.2.13	Service Level Management	4 days	Thu 24/09/09	Wed 30/09/09	100																																				
102	1.3.2.2.1.2.14	Interactions & Incidents	4 days	Wed 30/09/09	Tue 06/10/09	101																																				
103	1.3.2.2.1.2.15	Change Management	5 days	Tue 06/10/09	Tue 13/10/09	102																																				
104	1.3.2.2.1.2.16	Release Control & Deployment	2 days	Tue 13/10/09	Thu 15/10/09	103																																				
105	1.3.2.2.1.2.17	Notifications	2 days	Thu 15/10/09	Mon 19/10/09	104																																				
106	1.3.2.2.1.2.18	Customizations	8 days	Mon 19/10/09	Thu 29/10/09	98																																				
107	1.3.2.2.1.2.19	Reporting	10 days	Thu 29/10/09	Thu 12/11/09	106																																				
108	1.3.2.2.1.2.20	Create SM Dashboard	5 days	Thu 29/10/09	Thu 05/11/09																																					
109	1.3.2.2.1.2.21	Create DC Reports	5 days	Thu 05/11/09	Thu 12/11/09	108																																				
110	1.3.2.2.1.2.22	Documentation & Analysis	10 days	Thu 29/10/09	Thu 12/11/09	106																																				
111	1.3.2.2.1.2.23	Workshop & Demonstrations	5 days	Thu 12/11/09	Thu 19/11/09	110																																				
112	1.3.2.2.1.2.24	HP ends working on PoC	0 days	Thu 19/11/09	Thu 19/11/09	111																																				
113	1.3.2.2.2	PoC Tests, PoC-0010	41 days	Mon 31/08/09	Tue 27/10/09																																					
114	1.3.2.2.2.1	Process	41 days	Mon 31/08/09	Tue 27/10/09	91																																				
115	1.3.2.2.3	PoC Tests - XXX Effort, needing	57 days	Mon 24/08/09	Tue 10/11/09																																					
116	1.3.2.2.3.1	Role Based Access	3 days	Wed 16/09/09	Mon 21/09/09	97																																				
117	1.3.2.2.3.2	CMDB & Data Model	5 days	Fri 11/09/09	Fri 18/09/09	94																																				
118	1.3.2.2.3.3	Integration	8 days	Fri 09/10/09	Wed 21/10/09	7SS+20 days																																				
119	1.3.2.2.3.4	Reporting	37 days	Thu 17/09/09	Mon 09/11/09	16FS-30 days																																				
120	1.3.2.2.3.5	Other	57 days	Mon 24/08/09	Tue 10/11/09	83																																				

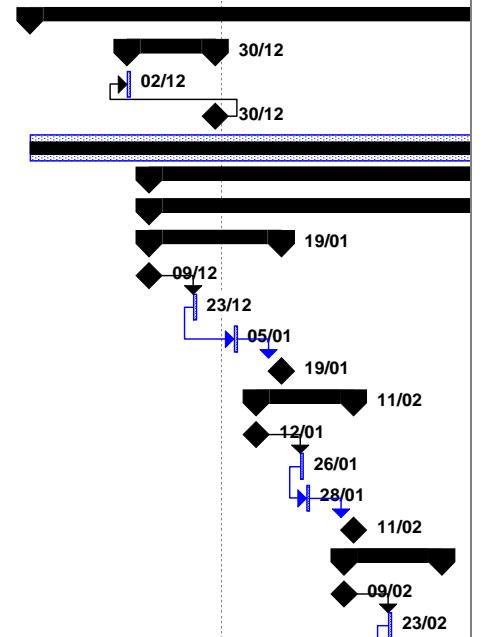
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280	4.1.1.6	DLV.8.2.3.2.2 - IT Service Continuity Plan for the trans-European IT	0 days	Wed 31/03/10	Wed 31/03/10																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																



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318	4.3.1.3.3	BMM	1 day	Thu 25/02/10	Thu 25/02/10	17SS+2 days																								
319	4.3.1.3.4	SfA MPR/MSR	0 days	Thu 11/03/10	Thu 11/03/10	8FS+10 days																								
320	4.3.1.4	SC06-MPR February 2010	23 days	Tue 09/03/10	Tue 13/04/10																									
321	4.3.1.4.1	SfR MPR/MSR	0 days	Tue 09/03/10	Tue 09/03/10																									
322	4.3.1.4.2	MPR/MSR Review meeting	1 day	Tue 23/03/10	Tue 23/03/10	1FS+10 days																								
323	4.3.1.4.3	BMM	1 day	Thu 25/03/10	Thu 25/03/10	22SS+2 days																								
324	4.3.1.4.4	SfA MPR/MSR	0 days	Tue 13/04/10	Tue 13/04/10	3FS+10 days																								
325	4.3.1.5	SC06-MPR March 2010	23 days	Fri 09/04/10	Tue 11/05/10																									
326	4.3.1.5.1	SfR MPR/MSR	0 days	Fri 09/04/10	Fri 09/04/10																									
327	4.3.1.5.2	MPR/MSR Review meeting	1 day	Fri 23/04/10	Fri 23/04/10	6FS+10 days																								
328	4.3.1.5.3	BMM	1 day	Tue 27/04/10	Tue 27/04/10	27SS+2 days																								
329	4.3.1.5.4	SfA MPR/MSR	0 days	Tue 11/05/10	Tue 11/05/10	8FS+10 days																								
330	4.3.1.6	SC06-MPR April 2010	23 days	Tue 11/05/10	Tue 15/06/10																									
331	4.3.1.6.1	SfR MPR/MSR	0 days	Tue 11/05/10	Tue 11/05/10																									
332	4.3.1.6.2	MPR/MSR Review meeting	1 day	Fri 28/05/10	Fri 28/05/10	1FS+10 days																								
333	4.3.1.6.3	BMM	1 day	Tue 01/06/10	Tue 01/06/10	32SS+2 days																								
334	4.3.1.6.4	SfA MPR/MSR	0 days	Tue 15/06/10	Tue 15/06/10	3FS+10 days																								
335	4.3.1.7	SC06-MPR May 2010	23 days	Wed 09/06/10	Fri 09/07/10																									
336	4.3.1.7.1	SfR MPR/MSR	0 days	Wed 09/06/10	Wed 09/06/10																									
337	4.3.1.7.2	MPR/MSR Review meeting	1 day	Wed 23/06/10	Wed 23/06/10	6FS+10 days																								
338	4.3.1.7.3	BMM	1 day	Fri 25/06/10	Fri 25/06/10	37SS+2 days																								
339	4.3.1.7.4	SfA MPR/MSR	0 days	Fri 09/07/10	Fri 09/07/10	8FS+10 days																								
340	4.3.1.8	SC06-MPR June 2010	23 days	Fri 09/07/10	Wed 11/08/10																									
341	4.3.1.8.1	SfR MPR/MSR	0 days	Fri 09/07/10	Fri 09/07/10																									
342	4.3.1.8.2	MPR/MSR Review meeting	1 day	Mon 26/07/10	Mon 26/07/10	1FS+10 days																								
343	4.3.1.8.3	BMM	1 day	Wed 28/07/10	Wed 28/07/10	42SS+2 days																								
344	4.3.1.8.4	SfA MPR/MSR	0 days	Wed 11/08/10	Wed 11/08/10	3FS+10 days																								
345	4.3.1.9	SC06-MPR July 2010	23 days	Tue 10/08/10	Thu 09/09/10																									
346	4.3.1.9.1	SfR MPR/MSR	0 days	Tue 10/08/10	Tue 10/08/10																									
347	4.3.1.9.2	MPR/MSR Review meeting	1 day	Tue 24/08/10	Tue 24/08/10	6FS+10 days																								
348	4.3.1.9.3	BMM	1 day	Thu 26/08/10	Thu 26/08/10	47SS+2 days																								
349	4.3.1.9.4	SfA MPR/MSR	0 days	Thu 09/09/10	Thu 09/09/10	8FS+10 days																								
350	4.3.1.10	SC06-MPR August 2010	23 days	Thu 09/09/10	Mon 11/10/10																									
351	4.3.1.10.1	SfR MPR/MSR	0 days	Thu 09/09/10	Thu 09/09/10																									
352	4.3.1.10.2	MPR/MSR Review meeting	1 day	Thu 23/09/10	Thu 23/09/10	1FS+10 days																								
353	4.3.1.10.3	BMM	1 day	Mon 27/09/10	Mon 27/09/10	52SS+2 days																								
354	4.3.1.10.4	SfA MPR/MSR	0 days	Mon 11/10/10	Mon 11/10/10	3FS+10 days																								
355	4.3.1.11	SC06-MPR September 2010	23 days	Mon 11/10/10	Fri 12/11/10																									
356	4.3.1.11.1	SfR MPR/MSR	0 days	Mon 11/10/10	Mon 11/10/10																									
357	4.3.1.11.2	MPR/MSR Review meeting	1 day	Mon 25/10/10	Mon 25/10/10	6FS+10 days																								

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