EUROPEAN COMMISSION
DIRECTORATE-GENERAL
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Coordination and programmes
Information technology

INFORMATION SHEET ON I.T. PROJECTS
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PROJET : TEMPO (Taxud Electronic Management of Projects Online)
SUMMARY Maintenance and promotion of TEMPO, a development and management methodology for IT projects managed by DG TAXUD. Dissemination of TEMPO to DG TAXUD partners (Member States Administrations, contractors, other European Commission services) via CIRCA.
LEGAL BASIS DECISION No 2235/2002/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 3 December 2002 adopting a Community programme to improve the operation of taxation systems in the internal market (Fiscalis programme 2003-2007) DECISION No 253/2003/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 11 February 2003 adopting an action programme for customs in the Community (Customs 2007) DECISION No 1152/2003/EC OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 16 June 2003 on computerising the movement and surveillance of excisable products
DESCRIPTION DG TAXUD acts as an integrator of major trans-European IT systems with a wide user population within Member State and third countries Administrations and within DG TAXUD itself. Many of DG TAXUD's projects are outsourced and are developed and implemented by external contractors. In this complex environment, therefore, an IT methodology assumes even greater importance to ensure delivery of the right systems at the right time and at the right cost. To ensure the consistent and efficient management, set-up, development, operation and support of projects, DG TAXUD uses the TEMPO methodology for the complete project and service life cycle. The TEMPO methodology covers the detailed methods and guidelines for project and quality management of all IT Lifecycle stages, from Pre-Study through Development to Systems Support and Applications Management. TEMPO is aimed at promoting: - a high quality of delivered and implemented systems and services   - the facilitation of inter-operability between different technologies and system suppliers   - a common approach to the development of all applications, their operation and their support   - coherence between projects and the DG TAXUD IT and Commission strategy;   - the easy maintainability of the applications   - the implementation of best practices for project management, project reporting and deliverables production, and   - an effective project organisation, defining the key roles and responsibilities for: - DG TAXUD as customer and user   - the IT Unit as supplier, and   - the external company as contractor.   By introducing a common approach for the development of IT applications and contract management, TEMPO helps increasing the programmes' efficiency and effectiveness.
STATUS - Complete TEMPO project management library available on CIRCA – latest Release: September 2005 - Promotion on TEMPO, support to TEMPO users and training are being delivered.
PLANNED ACTIVITIES - Perfective, corrective and evolutive maintenance; all the components of TEMPO must be maintained continuously to take full advantage of lessons learned, best practices, and of new methodological approaches. - Align TEMPO with ITIL (IT Infrastructure Library) and make TEMPO compatible with RUP@EC - Set-up and maintenance of a multi-annual TEMPO strategy. - Service the TEMPO electronic publishing and dissemination environment; improve usability of TEMPO; publish new Release every 6 months