

| Open Time | Urgency | Priority | Impact |
|-------------------|----------------|-----------------|---------------|
| 24/10/11 07:28:02 | Medium | Medium | Low |
| 24/10/11 07:29:17 | Medium | High | Medium |
| 24/10/11 07:31:44 | Low | Medium | Medium |
| 24/10/11 08:05:28 | Medium | High | Medium |
| 24/10/11 08:35:40 | Low | Low | Low |
| 24/10/11 08:39:02 | Low | Low | Low |
| 24/10/11 08:39:04 | Medium | Medium | Low |
| 24/10/11 08:41:23 | Low | Low | Low |
| 24/10/11 08:57:50 | Low | Low | Low |
| 24/10/11 09:08:18 | Low | Low | Low |
| 24/10/11 09:12:26 | High | Critical | High |
| 24/10/11 09:42:09 | Low | Low | Low |
| 24/10/11 09:51:36 | Medium | Medium | Low |
| 24/10/11 09:55:01 | High | High | Low |
| 24/10/11 09:54:40 | Low | Low | Low |
| 24/10/11 10:10:51 | Low | Low | Low |
| 24/10/11 10:52:19 | Low | Low | Low |
| 24/10/11 10:54:58 | Medium | Medium | Low |
| 24/10/11 10:53:47 | Medium | Medium | Low |
| 24/10/11 10:56:49 | Low | Low | Low |
| 24/10/11 11:05:02 | High | High | Low |
| 24/10/11 11:05:26 | High | Critical | High |
| 24/10/11 11:29:03 | Low | Low | Low |
| 24/10/11 11:34:00 | Low | Low | Low |
| 24/10/11 11:50:09 | Medium | Medium | Low |
| 24/10/11 11:36:45 | Low | Low | Low |
| 24/10/11 11:38:45 | Low | Low | Low |
| 24/10/11 11:42:46 | Medium | High | Medium |
| 24/10/11 11:42:32 | High | Critical | High |
| 24/10/11 11:54:21 | Medium | Medium | Low |
| 24/10/11 11:56:50 | High | Critical | High |
| 24/10/11 12:01:41 | Low | Low | Low |
| 24/10/11 12:18:24 | Low | Low | Low |
| 24/10/11 12:20:15 | Low | Low | Low |
| 24/10/11 12:28:30 | Medium | Medium | Low |
| 24/10/11 12:37:43 | Medium | Medium | Low |
| 24/10/11 12:37:20 | Low | Medium | Medium |
| 24/10/11 12:36:15 | High | High | Low |
| 24/10/11 12:39:45 | Low | Medium | Medium |
| 24/10/11 12:39:48 | Medium | Medium | Low |
| 24/10/11 12:41:40 | Low | Low | Low |
| 24/10/11 12:48:38 | High | Critical | High |
| 24/10/11 12:51:31 | High | Critical | High |
| 24/10/11 12:50:57 | Medium | Medium | Low |
| 24/10/11 12:56:58 | Low | Low | Low |
| 24/10/11 12:58:15 | Low | Low | Low |
| 24/10/11 13:03:15 | High | High | Low |
| 24/10/11 13:14:53 | Low | Low | Low |
| 24/10/11 13:28:32 | Low | Low | Low |
| 24/10/11 13:58:03 | High | Critical | Medium |
| 24/10/11 14:02:29 | Medium | Medium | Low |

| Open Time | Urgency | Priority | Impact |
|-------------------|----------------|-----------------|---------------|
| 24/10/11 14:00:47 | Low | Low | Low |
| 24/10/11 14:05:32 | Low | Low | Low |
| 24/10/11 14:30:21 | Medium | Critical | High |
| 24/10/11 14:33:23 | Low | Low | Low |
| 24/10/11 14:43:54 | Medium | Medium | Low |
| 24/10/11 14:52:08 | Low | Low | Low |
| 24/10/11 14:49:02 | High | Critical | High |
| 24/10/11 15:02:21 | High | Critical | High |
| 24/10/11 15:03:55 | Low | Low | Low |
| 24/10/11 15:09:54 | Low | Low | Low |
| 24/10/11 15:11:51 | High | High | Low |
| 24/10/11 15:12:57 | Low | Low | Low |
| 24/10/11 15:13:48 | Low | Low | Low |
| 24/10/11 15:15:21 | Low | Low | Low |
| 24/10/11 15:15:52 | Low | Low | Low |
| 24/10/11 15:16:27 | Low | Low | Low |
| 24/10/11 15:17:17 | Low | Low | Low |
| 24/10/11 15:19:04 | High | High | Low |
| 24/10/11 15:22:22 | Medium | Medium | Low |
| 24/10/11 15:43:40 | Medium | Medium | Low |
| 24/10/11 15:25:50 | High | High | Low |
| 24/10/11 15:28:13 | Medium | Medium | Low |
| 24/10/11 16:07:19 | Medium | Medium | Low |
| 24/10/11 15:40:59 | High | High | Low |
| 24/10/11 15:54:31 | High | High | Low |
| 24/10/11 15:56:22 | High | Critical | Medium |
| 24/10/11 15:57:33 | High | High | Low |
| 24/10/11 15:57:41 | High | High | Low |
| 24/10/11 16:29:25 | Medium | Medium | Low |
| 24/10/11 16:12:41 | Low | Low | Low |
| 24/10/11 16:15:11 | High | High | Low |
| 24/10/11 16:15:18 | Low | Low | Low |
| 24/10/11 16:30:15 | Medium | Medium | Low |
| 24/10/11 16:52:39 | High | High | Low |
| 24/10/11 17:09:54 | Low | Low | Low |
| 24/10/11 17:21:28 | High | High | Low |
| 24/10/11 17:22:16 | Low | Low | Low |
| 24/10/11 17:44:42 | Low | Low | Low |
| 24/10/11 17:31:57 | Medium | Medium | Low |
| 24/10/11 17:51:50 | Low | Low | Low |
| 24/10/11 18:01:59 | High | High | Low |
| 24/10/11 18:21:40 | High | High | Low |
| 24/10/11 18:46:33 | High | High | Low |
| 24/10/11 21:37:36 | Low | Medium | Medium |