

## PROOF OF UNION STATUS (PoUS) SYSTEM FAQs

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## **A. ENDORSEMENT - REGISTRATION**

### **1. Access to the system**

#### **Where to log in to apply for the proof of the union status of goods?**

The Economic operator (EO) must log in via the EU Customs Trader Portal (EUCTP) to use the PoUS system to register the proof of union status of the goods.

#### **How is the authentication of the users done?**

The authentication of the users is done through the Uniform User Management and Digital Signature system (UUM&DS).

#### **Is it possible to access the PoUS system as a representative?**

Yes. More information is provided in the [Access to PoUS system.pdf](#) document.

### **2. Submission of the request of the proof**

#### **Would an EO who has access to PoUS Specific Trade Portal (STP) in a Member state be able to submit T2L to a Customs Competent Office (CCO) in another Member state, where the goods are located?**

Yes, the EO, who has access to the central PoUS STP, is allowed to submit the proof endorsement request in another Member state, if the goods will be shipped/transported from that country and are available there for potential customs controls.

#### **Can an EO submit a T2L/T2LF request after the departure of the goods?**

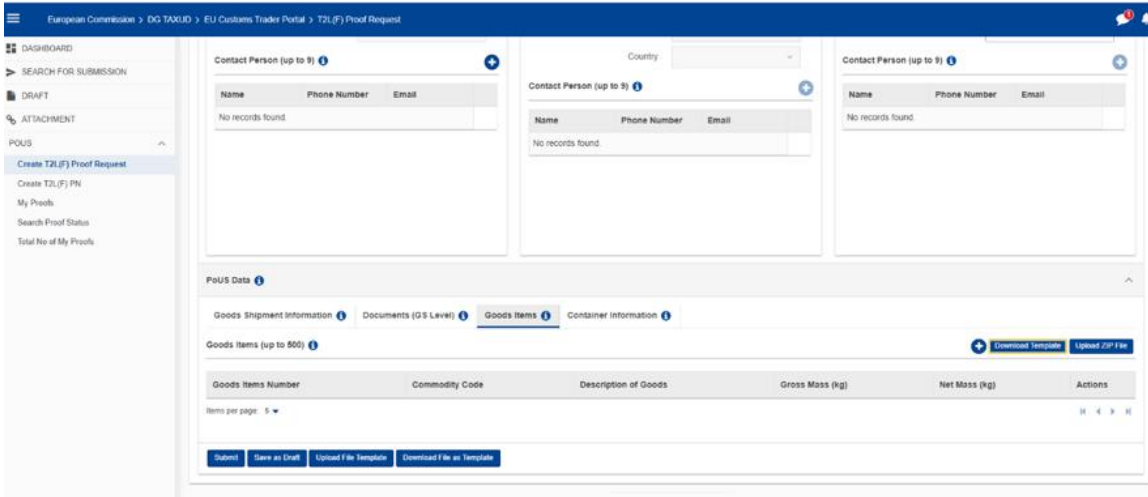
Yes, if the conditions for issuing T2L/T2LF are met, they can be issued retrospectively. The retrospective T2L/T2LF request is created in PoUS STP under the goods transport information text box by entering additional information. Enter the code 99210 'Issued retrospectively' and write the justification for the request as free text. Then the CCO will decide if the proof can be endorsed.

#### **Would it be possible to modify or cancel a request?**

No, it is not possible to cancel or modify a submitted request. The EO must enter data carefully because mistakes cannot be corrected once the request is submitted and endorsed. If mistakes are discovered during the control process the customs officer can reject the proof and a new proof request can be submitted by the EO. If mistakes are discovered after the proof was registered, the only option is to submit a new request. The old request will not be used upon arrival in another member state and will expire by the date of its legal validity.

#### **How it is possible to fill in more than 1 item in the PoUS request?**

If you have many goods to include in a proof request, the PoUS STP offers a possibility to upload them all at once in an Excel file. This option is accessible in the "Goods Items" tab at the bottom of the "Create T2L(F)" page by pressing the button "Download template":



**What are the possible statuses of the proof endorsement/ registration request in PoUS STP and Back Office (BO)?**

PoUS-STP Status	PoUS BO Status
E-Under Evaluation	E-Waiting for risk Analysis results
	E-waiting Control Decision
	E-waiting for Documentary Control Result
	E-waiting for physical control decision
	E-waiting for physical control result
	E-waiting for Endorsement Decision
	E-waiting decision on extended validity period
E-waiting for supplementary documents	E-waiting for supplementary documents
E-Registered	E-Registered
E-Rejected	E-Rejected
E-Expired	E-Expired

**B. Presentation and usage of the proof**

**How many times a proof can be used?**

The T2L/F data used as a basis for establishing the customs status of the goods can only be used once.

In cases where the T2L/F is used for only part of the goods on their first presentation, a new proof of status must be provided for the remaining part of the goods.

**What is the validity period of the proof of union status?**

The proofs are valid for 90 days. With the right justification, longer period can be requested when submitting the request for proof. The validity starts:

- For T2L/F from the date of registration upon validation by the Customs officer,

- For CGM requested by non-authorized issuer, from the date of registration,
- For CGM issued by Authorized issuer, from the date it was established and issued in the issuer's system. This is done outside of the PoUS system.

**Does PoUS STP allows to submit a Proof Presentation Notification?**

Yes, PoUS STP allows the person who wants to present the goods to register a Proof Presentation Notification (PPN).

**What are the possible statuses of the proof presentation?**

PoUS-STP Status	PoUS-BO Status
P-Under evaluation	P- waiting RA results
	P- waiting control decision
	P- waiting for Documentary control Result
	P- waiting for physical Control Decision
	P- waiting for physical Control Result
	P- waiting Proof Usage Decision
P- waiting for Supplementary Documents	P- waiting for Supplementary Documents
P-Used	P-Used

**The name of the Presentation Customs Office (PCO) was input wrongly, what should an EO do?**

If the PCO notices that it is not the right one before registering the use of the proof, they can reject it and the EO can submit it to the right PCO.

Also, the EO can contact the national helpdesk of the country of PCO. The problem should be handled outside of the PoUS system, because at the moment there is no functionality to cancel or resubmit the PPN.

**To which PCO the presentation notification should be sent?**

The Presentation notification must be sent to the Customs Office where the goods are re-entering the Union customs territory and are available for customs controls.

**C. Other matters**

**Is it possible to connect PoUS to the EO software? (S2S connection)**

No, this is not yet possible. Several Member States have indicated that this should be possible. DG TAXUD and Member States are still investigating the possible options.

## **What would happen in case of unavailability of the system? Would the national Business Continuity Plan (BCP) be activated?**

The national BCP would be activated in case of unavailability of PoUS system which results of the unavailability of one or more of the system's components namely the PoUS STP, the PoUS BO and the central repository.

In general, when a failure of the system has been detected and notified to the competent customs services (National help desks or customs offices), a period of 60 minutes should be allowed for the recovery of the system.

If the system has not been restored, the BCP may be activated, upon decision of the competent customs authorities, after considering the specific circumstances, namely the level of urgency in the release of the goods.

## **D. ASSISTANCE AND CONTACT**

### **Who can help about the PoUS system?**

Your National Helpdesk (National Customs Helpdesk) can help and answers questions about PoUS. The list of National Customs Helpdesks is available here: [Proof of Union Status system - European Commission](#)

### **Where to find information about maintenance and unavailability of the system?**

On the Customs administration website, on the EU Commission website (DG TAXUD) or by contacting directly your national helpdesk.