

# C-TPAT Mutual Recognition

EORI Registration and  
Maintenance

A Decade of Supply Chain Security and Innovation



## Login Screen

<https://mrctpat.cbp.dhs.gov>

Page allows users who already have an account to enter their User Name and Password.

Page provides a link to request a password reset in the event a user has forgotten their password.

Link to the right to allow users to Register their TAXUD EORI number.

DHS standard notification that users are about to enter into a US Government website.

Help Desk number located at the bottom.



## Mutual Recognition Login

Enter your user name and password to log in:

User Name	<input type="text"/>	Not yet Registered?:	<a href="#">Register your EORI Number with C-TPAT</a>
Password	<input type="password"/>		
	<input type="button" value="Login"/>		<a href="#">Forgot your password?</a>

YOU ARE ABOUT TO ACCESS A DEPARTMENT OF HOMELAND SECURITY COMPUTER SYSTEM. THIS COMPUTER SYSTEM AND DATA THEREIN ARE PROPERTY OF THE U.S. GOVERNMENT AND PROVIDED FOR OFFICIAL U.S. GOVERNMENT INFORMATION AND USE. THERE IS NO EXPECTATION OF PRIVACY WHEN YOU USE THIS COMPUTER SYSTEM. THE USE OF A PASSWORD OR ANY OTHER SECURITY MEASURE DOES NOT ESTABLISH AN EXPECTATION OF PRIVACY. BY USING THIS SYSTEM, YOU CONSENT TO THE TERMS SET FORTH IN THIS NOTICE. YOU MAY NOT PROCESS CLASSIFIED NATIONAL SECURITY INFORMATION ON THIS COMPUTER SYSTEM. ACCESS TO THIS SYSTEM IS RESTRICTED TO AUTHORIZED USERS ONLY. UNAUTHORIZED ACCESS, USE, OR MODIFICATION OF THIS SYSTEM OR OF DATA CONTAINED HEREIN, OR IN TRANSIT TO/FROM THIS SYSTEM, MAY CONSTITUTE A VIOLATION OF SECTION 1030 OF TITLE 18 OF THE U.S. CODE AND OTHER CRIMINAL LAWS. ANYONE WHO ACCESSES A FEDERAL COMPUTER SYSTEM WITHOUT AUTHORIZATION OR EXCEEDS ACCESS AUTHORITY, OR OBTAINS, ALTERS, DAMAGES, DESTROYS, OR DISCLOSES INFORMATION, OR PREVENTS AUTHORIZED USE OF INFORMATION ON THE COMPUTER SYSTEM, MAY BE SUBJECT TO PENALTIES, FINES OR IMPRISONMENT. THIS COMPUTER SYSTEM AND ANY RELATED EQUIPMENT IS SUBJECT TO MONITORING FOR ADMINISTRATIVE OVERSIGHT, LAW ENFORCEMENT, CRIMINAL INVESTIGATIVE PURPOSES, INQUIRIES INTO ALLEGED WRONGDOING OR MISUSE, AND TO ENSURE PROPER PERFORMANCE OF APPLICABLE SECURITY FEATURES AND PROCEDURES. DHS MAY CONDUCT MONITORING ACTIVITIES WITHOUT FURTHER NOTICE.

Help Desk: 1-866-530-4172, choose option 4

Hours of Operation: Monday - Friday 8am - 5pm Eastern Time Zone (except Federal Holidays)

After Hours Help Desk: 1-800-927-8729



U.S. Customs and  
Border Protection




## Registration (part 1 of 2)

Text at the top to explain what Mutual Recognition is.

Authorized Economic Operators are asked to provide their Name, Member State issuing the AEO certificate, EORI Number, and their Primary Address that was used in their AEO registration with their Member State.

Companies are also asked to provide the Manufacturer Identification numbers (MIDs) associated with the Primary Address.

The  icon provides a link to additional information about MIDs.




[Login](#)

### C-TPAT - EU Mutual Recognition Registration

The Customs-Trade Partnership Against Terrorism (C-TPAT) Program promotes the internationalization of industry partnership programs with our trading partners and with foreign customs administrations. The signing of a Mutual Recognition Arrangement is the procedure that enables information sharing activities to occur in accordance with the terms of the Customs Mutual Assistance Agreement (CMAA) and each participant's domestic laws and policies.

The goal of Mutual Recognition is to link the various equivalent international industry partnership programs, so that together they create a unified and sustainable security posture that can assist in securing and facilitating global cargo trade.

The principle behind aligning partnership programs is to create a system whereby all participants in an international trade transaction are approved as observing specified standards in the secure handling of goods and relevant information.

1.1	AEO Name	<input type="text"/>
<b>EORI Number</b>		
1.2	EU Member State	<input type="text" value="(Please Select)"/>
1.3	EORI Number	<input type="text"/>
<b>Primary Address</b>		
Please enter the address that is registered with the European Union Taxation & Customs Union.		
1.4	Primary Address, Country	<input type="text" value="(Please Select)"/>
1.5	Primary Address, Street Address	<input type="text"/>
1.6	Primary Address, City	<input type="text"/>
1.8	Primary Address, Zip / Postal Code	<input type="text"/>
If you ship goods from this address, please list the MID number(s) associated with this address below. Skip this step if you do not ship any goods from this address.		
1.9	Primary Address, Manufacturer IDs 	<input type="text"/> <input type="button" value="Add MID"/>
<b>Other Addresses</b>		
<input type="button" value="+ Add Address"/>		

## Registration (part 2 of 2)

Users will scroll down to continue their registration process.

Companies will have the option to identify additional addresses and those additional address' MIDs. For each MID to be considered for benefits, the corresponding address must be provided.

Companies can provide the names and email addresses of authorized users who will have access to manage this registration after it has been approved by a CBP official.

### Other Addresses

+ Add Address

### Authorized Users

+ Add User

### Privacy Act Statement

Pursuant to 5 U.S.C. § 552a(e)(3), this Privacy Act Statement serves to inform you of the information collected when visiting DHS websites and sending information through C-TPAT's Security Link Portal.

**AUTHORITIES:** The information and associated evidence you provide is collected pursuant to the Security and Accountability for Every Port Act of 2006 (SAFE Port Act), Public Law 109-347 and the Homeland Security Presidential Directive/Hspd-8, titled National Preparedness, Section 22 (December 17, 2003).

**PURPOSE:** The information that you submit may be used (1) to create or update your C-TPAT profile, and/or (2) determine your eligibility to register your company's information for mutual recognition benefits in C-TPAT, which includes required national security, law enforcement, and supply chain security checks.

**ROUTINE USES:** This information will be shared outside of CBP to assist in determining your eligibility for mutual recognition benefits in accordance with the approved routine uses described in the associated systems of records notices.

**DISCLOSURE:** The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission or result in denial of mutual recognition benefits.

### Submit

Submit


Blue rows are required.

Help Desk: 1-866-530-4172, choose option 4



Hours of Operation: Monday - Friday 8am - 5pm Eastern Time Zone (except Federal Holidays)


After Hours Help Desk: 1-800-927-8729

## Registration (Add Address)

When users click on the , they will receive a pop up asking for the additional address information.

At the bottom, the list of Manufacturer IDs is listed.


Users who enter a MID must click the  button. The  icon allows users to delete if a MID was entered with an error.

The  icon provides a link to additional information about MIDs.



The second image to the right provides an example of a MID entered successfully before clicking Ok.



**Other Addresses**



**Add Address** 

Please identify any addresses that you ship goods from and their associated MID(s).

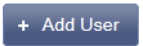
Country	<input type="text" value="(Please Select)"/>
Street Address	<input type="text"/>
City	<input type="text"/>
Zip / Postal Code	<input type="text"/>
Manufacturer IDs 	No MIDs
	<input type="text"/> 


 

Manufacturer IDs 	 FR123RUEMAINFR
	<input type="text"/> 

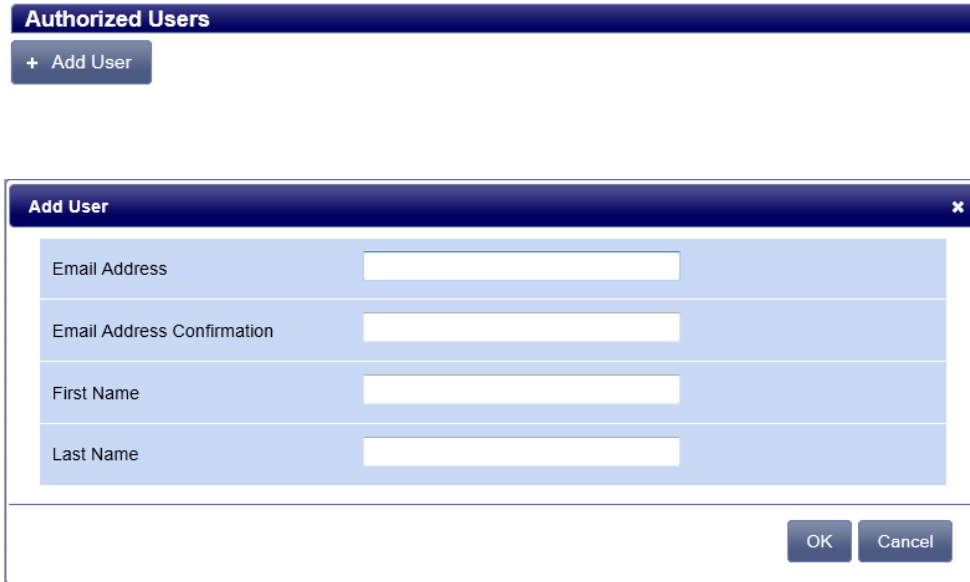
 

## Registration (Add User)

When users click on the , they will receive a pop up asking for the email address, first and last name of the authorized users.

After completing the Add User form, click the Ok button. To add additional users, click the  again.

Once the registration has been approved by a CBP official, users identified as Authorized Users in this registration will receive a confirmation of the registration's approval and a separate email with instructions on how to create a password so they can login.



The screenshot displays a web interface for managing authorized users. At the top, a dark blue header bar contains the text "Authorized Users". Below this header, there is a button labeled "+ Add User". A modal window titled "Add User" is open, featuring four input fields: "Email Address", "Email Address Confirmation", "First Name", and "Last Name". At the bottom right of the modal, there are two buttons: "OK" and "Cancel".



# Registration (Completed)

To the right is a completed registration with one additional address and one identified authorized user.

Users should read the Privacy Statement prior to clicking submit for a full understanding of how the provided data may be used.

**Other Addresses**

+ Add Address

	Country	Street Address	City	State / Province	Zip / Postal Code
 	France	444 Rue Plum	Paris		

+ Page 1 of 1 20 View 1 - 1 of 1

**Authorized Users**

+ Add User

	Email	First Name	Last Name
 	test@french.com	FName	LName

+ Page 1 of 1 20 View 1 - 1 of 1

**Privacy Act Statement**

Pursuant to 5 U.S.C. § 552a(e)(3), this Privacy Act Statement serves to inform you of the information collected when visiting DHS websites and sending information through C-TPAT's Security Link Portal.

**AUTHORITIES:** The information and associated evidence you provide is collected pursuant to the Security and Accountability for Every Port Act of 2006 (SAFE Port Act), Public Law 109-347 and the Homeland Security Presidential Directive/Hspd-8, titled National Preparedness, Section 22 (December 17, 2003).

**PURPOSE:** The information that you submit may be used (1) to create or update your C-TPAT profile, and/or (2) determine your eligibility to register your company's information for mutual recognition benefits in C-TPAT, which includes required national security, law enforcement, and supply chain security checks.

**ROUTINE USES:** This information will be shared outside of CBP to assist in determining your eligibility for mutual recognition benefits in accordance with the approved routine uses described in the associated systems of records notices.

**DISCLOSURE:** The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission or result in denial of mutual recognition benefits.

**Submit**

Submit

Blue rows are required.



# Registration (Confirmation)

After clicking submit, users will be provided a copy of the data included in the registration. Users are welcome to use the internet browser's Print Page functionality to preserve a copy of the registration if they wish.



[Login](#)

## C-TPAT - EU Mutual Recognition Registration

Thank you for your registration. A U.S. Customs and Border Protection official will be reviewing your registration information. You will be notified once a review has been completed.

AEO Name	French Company
<b>EORI Number</b>	
EU Member State	France
EORI Number	FR1234567890
<b>Primary Address</b>	
Country	France
Street Address	123 Rue Main
City	Paris
Zip / Postal Code	
Manufacturer IDs	FR123RUEMAINFR
<b>Other Address 1</b>	
Country	France
Street Address	444 Rue Plum
City	Paris





## Decision Email: Rejected

Authorized users will receive an email indicating the decision of CBP regarding their EORI registration.

Rejected Emails could be for one of the following reasons:

- No record of the EORI number in the CBP system
- Duplicate records, the EORI number has already been registered
- Rejection from a CBP official

In the even the registration is rejected by a CBP official, a customized reason from the CBP official will be provided.

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

CBP does not have record of the EORI number you provided. Please verify the EORI number you entered.

If you have any questions, please contact a C-TPAT representative at [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: Rejected: C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Your MRA Registration submission has been rejected.

The EORI number you provided has already been submitted as part of a MRA Registration. Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)

## Decision Email: Rejected

In the event a duplicate registration attempt is made, a notification will be sent to the users associated with the registered EORI number to inform them that an additional attempt was made to register their EORI number and to please make inquiries within their company to ensure duplicate efforts are not being made.

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: Duplicate C-TPAT MRA Registration

This is an automated message from the U.S. Customs and Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program.

Someone attempted to submit a MRA Registration using the same EORI number that was provided by your company. A EORI can only have one active registration.

Please make inquiries within your company's management team.

If you have any questions, please contact a C-TPAT representative at [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)

## Decision Email: Approval

An approved registration will generate an accepted email.

In addition, whenever a decision on a MID is rendered by a CBP official (after an initial registration or in the future if a new MID is added), an email indicating a status change in a MID associated with the registration will be send out.

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: Accepted: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

Your recent attempt to register your EORI number has been accepted.

To review the complete record and status of MRA Registration, please visit <https://mrctpat.cbp.dhs.gov>

If you have any questions, please contact a C-TPAT representative at [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: Status Update: C-TPAT MRA Registration

This is an automated message from the U.S. Customs Border Protection (CBP), Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are the primary point of contact for EORI number <number>.

A decision was rendered on the Manufacturer Identification (MID) numbers provided in your MRA Registration .

To review the complete record and status of the Manufacturer Identification (MID) numbers associated with your MRA Registration, please visit <https://mr.ctpat.cbp.dhs.gov>

If you have any questions, please contact a C-TPAT representative at [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)

## Create User Password

Authorized users whose registration is approved will also receive an email with instructions to create a password.

By clicking on the link in their email, they will be taken to a web page to provide a secure password. Users should take note of the instructions which outline the rules for a valid password.

FROM: [mutual.recognition@dhs.gov](mailto:mutual.recognition@dhs.gov)  
TO: <user email address>  
SUBJECT: C-TPAT EORI New Contact

This is an automated message from the U.S. Customs Border Protection, Customs-Trade Partnership Against Terrorism (C-TPAT) program. Our records show that you are a point of contact for EORI number <ERORI Number>.

A C-TPAT Mutual Recognition Registration user account has been created for you. Your account will not be active until you have successfully set your password.

Your user name is: <email@email.com>

Your password must comply with the following rules:

- The password is at least eight (8) characters long
- The password contains characters from each of the following four categories:
  - English uppercase characters (A - Z)
  - English lowercase characters (a - z)
  - Base 10 digits (0 - 9)
  - Non-alphanumeric (for example: !, \$, #, or %)
- The password does not contain three or more characters from your account name
- The password is not one that you have used in the past ten (10) passwords

To set your password, please click on the following link:

<https://mrctpat.cbp.dhs.gov/SetPassword?token=>

This link to set your password will expire on <date to expire> (Eastern Time Zone). If the link has expired, you will need to submit a request to set your password again at <https://mrctpat.cbp.dhs.gov/GetPasswordToken>

## Managing Registration

After successfully creating a password. Users can login and review the current Registration status. Functionality allows for users to:

- Add additional Addresses
- Add additional MIDs
- Add additional Authorized Users
- Withdraw from the agreement

The first address listed (highlighted in light blue) is the Primary Address that was provided by the EU. This corresponds with the Primary Address provided by the company during the registration.

A legend provides insight into the icons used in on the screen.

The screenshot displays the 'C-TPAT MRA Registration' page for user 'bjorn austria'. It features a table of 'Associated Addresses and Manufacturer IDs (MIDs)'. The first address, 'Test Street 34679, Stockholm 2345, Austria', is highlighted in light blue and is associated with MID123. Other addresses include 'asdf asdf, Barbados' with MIDs 'as3333' and 'as3576', and two other addresses in Austria with no associated MIDs. The interface includes buttons for '+ Add Address', '+ Add MID', '+ Add User', 'Save Changes', 'Discard Changes', and 'Withdraw Registration'. A legend at the bottom explains the status icons: a checkmark for 'Approved', a clock for 'Under Reviewed', a red triangle for 'Rejected', a trash can for 'Delete', and a speech bubble for 'View Comments'.

Address	Address Status	MIDs	MID Status
Test Street 34679 Stockholm 2345, Austria	✓	MID123 + Add MID	✓
Information provided by European Union Taxation & Customs Union asdf asdf asdf, Barbados	🕒	as3333 as3576 + Add MID	🕒
123 555 asdf asdf, Argentina	🕒	No MIDs associated with this address + Add MID	
333 Other Address anytown, Austria	✓	No MIDs associated with this address + Add MID	

✓ Approved   🕒 Under Reviewed   ⚠ Rejected   🗑 Delete   💬 View Comments