



EUROPEAN COMMISSION
DIRECTORATE-GENERAL
TAXATION AND CUSTOMS UNION
Direct taxation, Tax Coordination, Economic Analysis and Evaluation
Economic analysis, evaluation & impact assessment support

Brussels, 18 July 2014
taxud.r.1(2014)2645937

Subject: Call for tenders TAXUD/2014/AO-04 (Provision of Tax and Customs Information Services) – replies to questions

Dear Madam, Dear Sir,

Enclosed you will find the replies to the questions received from 14/07/2014 up to 16/07/2014 (questions 1 to 3).

This letter is being posted on the website of the Directorate-General for Taxation and Customs Union, at the following URL (“Questions & Answers” section):

http://ec.europa.eu/taxation_customs/common/tenders_grants/tenders/ao_2014_04_en.htm

Questions received subsequently will be answered in further letters which will be placed regularly on the same website. Prospective tenderers are invited to monitor this site attentively.

As mentioned in the invitation letter (ref. Ares(2014)2137776 dated 27/06/2014) published with the tender documents, requests for additional information received less than five working days before the closing date for submission of tenders, i.e. after 25/08/2014, will not be processed.

Yours faithfully,

(e-signed)
Gaëtan Nicodème
Head of Unit

Question no. 1

Paragraph 10.2.2 Technical and professional capacity point (3) of the terms of references states that a tenderer must provide "A list of references in relation to similar services provided for the last three years, including the client references, the number of consultants provided, the associated volumetric, dates and duration, financial amounts, and certification of the services provided by the recipients, public and private"

Is our understanding correct that:

- (a) the total number of the references provided can be determined by the tenderer itself?
- (b) each one of these references has to be accompanied by a certificate of satisfactory execution?

Reply

- (a) Please provide 3 references (no more, no less)
- (b) Indeed.

Question no. 2

Point 4.3 Client references of Annex 1 - Questionnaire, states that "it is mandatory to provide three (three, no more, no less) valid client reference contacts of organisations that are making use of services similar to the service requirements of this call for tenders"

Is our understanding correct that we need to include in the tender three client references contacts that are linked to three of the references that we have included in the tender following paragraph 10.2.2?

Reply

Your understanding is correct.

Question no. 3

Referring to the call for tenders in subject for the contract "Provision of tax and customs information services (TAXUD/2014/AO-04)", published in the Official Journal 2014/S 129-229870, we would like to register our interest for the tender and inform you that we have already downloaded the available electronic copy of the tender specifications from (http://ec.europa.eu/taxation_customs/common/tenders_grants/tenders/index_en.htm) portal. To the best of our understanding the electronic version downloaded is considered to be the only official one and no paper version and/or additional CD-ROM is dispatched for this call. Thank you in advance for registering our company in the list of potential tenderers (if so required) and for informing us for any additional material/documentation may be available.

Reply

We confirm that the tendering documents are the ones published on our website (http://ec.europa.eu/taxation_customs/common/tenders_grants/tenders/ao_2014_04_en.htm) and that there is neither paper version nor additional CD-Rom/DVD. Please note that there is no list of registration of potential tenderers. All the instructions are outlined in the invitation letter and tendering specifications. As indicated in the letter of invitation to tender, questions and answers, as well as any additional information, will be posted on the aforementioned website. We strongly recommend regularly checking our website.