## How to use these eLearning courses?

The eLearning modules are free to download and are easy to use.

They can be used as standalone courses (download the .zip file which includes iso, exe, html or html5 formats) or integrated in your local LMS system (scorm format).

The '<u>Quick Start Guide'</u> in the download package explains how to install the courses on your PC or system.

For the best performance of our eLearnings, we recommend in general the **HTML5 format**. This version does not include any Flash content and will run on most devices and modern browsers. To run the HTML5 version we recommend using the following specified <u>browsers</u>:

- Windows: **Google Chrome** (latest version), Internet Explorer 11, Microsoft Edge (latest version), Firefox (latest version)
- Mac: Safari (latest version), Google Chrome (latest version), Firefox (latest version)
- Mobile: Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later

For specific information on each course, please consult the following table. (Link to the table below)

If you still experience any technical problems or have any questions, please contact us by email at <u>TAXUD-ELEARNING@ec.europa.eu</u>

OPERATING SYSTEMS			
eLearning Module	Windows	Мас	Authoring tool
UCC level 1 – Overview -	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
all language versions	Windows 8,	or later with	
	Windows 7 SP1 or	Parallels Desktop	
	later, Windows Vista	7+ or VMware	
	SP2 or later	Fusion 4+	
UCC level 2 - <b>1-14</b>	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
modules and all language	Windows 8,	or later with	
versions	Windows 7 SP1 or	Parallels Desktop	
	later, Windows Vista	7+ or VMware	
	SP2 or later	Fusion 4+	
UCC level 3 – 15 - <b>REX</b>	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
(Registered Exporter	Windows 8,	or later with	
System) - all language	Windows 7 SP1 or	Parallels Desktop	
versions	later, Windows Vista	7+ or VMware	
	SP2 or later	Fusion 4+	
UCC level 3 – 16 - <b>CDS</b>	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
(Customs Decisions	Windows 8,	or later with	
System) - all language	Windows 7 SP1 or	Parallels Desktop	
versions	later	7+ or VMware	
		Fusion 4+	
UCC level 3 – 17 - <b>EBTI-3</b>	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
System (Binding Tariff	Windows 8,	or later with	

Information) - all language	Windows 7 SP1 or	Parallels Desktop	
versions	later	7+ or VMware	
		Fusion 4+	
	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
UCC level 3 – 18 - <b>EU</b>	Windows 8,	or later with	
Customs Trader Portal	Windows 7 SP1 or	Parallels Desktop	
for eAEO - all language	later	7+ or VMware	
versions		Fusion 4+	
	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
UCC level 3 – 19 - <b>EU</b>	Windows 8,	or later with	,
Customs Trader Portal	Windows 7 SP1 or	Parallels Desktop	
for BTI - all language	later	7+ or VMware	
versions		Fusion 4+	
Business Process	Windows 10,	Mac 05 X 10.6.8	Articulate Storyline 3
Modelling <b>(BPM)</b>	Windows 8,	or later with	
	Windows 7 SP1 or	Parallels Desktop	
	later	7+ or VMware	
		Fusion 4+	
Excise Movement Control	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
System – Core Business	Windows 8,	or later with	
module ( <b>EMCS Core</b> ) - all	Windows 7 SP1 or	Parallels Desktop	
language versions	later	7+ or VMware	
		Fusion 4+	
AEO eBook	Windows 10,	Mac OS X 10.6.8	HTML5/ Javascript
	Windows 8,	or later with	development &
	Windows 7 SP1 or	Parallels Desktop	Articulate Storyline 3
	later	7+ or VMware	
		Fusion 4+	
Economic Operators	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
Registration and	Windows 8,	or later with	
Identification numbers	Windows 7 SP1 or	Parallels Desktop	
( <b>EORI</b> ) – all language	later	7+ or VMware	
versions		Fusion 4+	
<b>Car Search</b> - all language	Windows 10,	Mac OS X 10.6.8	Under development in
versions	Windows 8,	or later with	Articulate Storyline 3
	Windows 7 SP1 or	Parallels Desktop	
	later	7+ or VMware	
		Fusion 4+	
	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
Drug Precursors Control-	Windows 8,	or later with	
Economic Operators (DPC-	Windows 7 SP1 or	Parallels Desktop	
<b>EO)</b> - all language	later	7+ or VMware	
versions		Fusion 4+	
	Windows 10,	Mac OS X 10.6.8	Articulate Storyline 3
	Windows 8,	or later with	
	Windows 7 SP1 or	Parallels Desktop	
SAMANCTA - all language	later	7+ or VMware	
versions		Fusion 4+	

VAT Directive - 12	Windows 10,	Mac 05 X 10.6.8	Articulate Storyline 3
modules and all language	Windows 8,	or later with	Articulate Storyline S
versions	Windows 7 SP1 or	Parallels Desktop	
	later	7+ or VMware	
		Fusion 4+	
BROWSERS			
eLearning Module	Windows	Mac	Mobile
UCC level 1 – <b>Overview</b> - all language versions	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
UCC level 2 - <b>1-14</b>	Internet Explorer 11,	Safari (latest	Safari in Apple iOS 10
<b>modules</b> and all language	Microsoft Edge (latest version),	version), Google Chrome (latest	or later, Google Chrome in Apple iOS
versions	Google Chrome	version), Firefox	10 or later, Google
	(latest version),	(latest version)	Chrome in Android OS
	Firefox (latest		4.4 or later. Articulate
	version)		Mobile Player app
			available for iOS and Android devices.
UCC level 3 – 15 - <b>REX</b>	Internet Explorer 11,	Safari (latest	Safari in Apple iOS 10
(Registered Exporter	Microsoft Edge	version), Google	or later, Google
System) - all language	(latest version),	Chrome (latest	Chrome in Apple iOS
versions	Google Chrome	version), Firefox	10 or later, Google
	(latest version),	(latest version)	Chrome in Android OS
	Firefox (latest		4.4 or later. Articulate
	version)		Mobile Player app
			available for iOS and Android devices.
UCC level 3 – 16 - <b>CDS</b>	Internet Explorer 11,	Safari (latest	Safari in Apple iOS 10
(Customs Decisions	Microsoft Edge	version), Google	or later, Google
System) - all language	(latest version),	Chrome (latest	Chrome in Apple iOS
versions	Google Chrome	version), Firefox	10 or later, Google
	(latest version),	(latest version)	Chrome in Android OS
	Firefox (latest		4.4 or later. Articulate
	version)		Mobile Player app
			available for iOS and Android devices.
	Internet Explorer 11,	Safari (latest	Safari in Apple iOS 10
UCC level 3 – 17 - <b>EBTI-3</b>	Microsoft Edge	version), Google	or later, Google
System (Binding Tariff	(latest version),	Chrome (latest	Chrome in Apple iOS
Information) - all language	Google Chrome	version), Firefox	10 or later, Google
versions	(latest version),	(latest version)	Chrome in Android OS

UCC level 3 – 18 - <b>EU</b> <b>Customs Trader Portal</b> <b>for eAEO</b> - all language versions UCC level 3 – 19 - <b>EU</b> <b>Customs Trader Portal</b> <b>for BTI</b> - all language versions Business Process Modelling <b>(BPM)</b>	Firefox (latest version) Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) Internet Explorer 11, Microsoft Edge (latest version), Firefox (latest version) Firefox (latest version) Internet Explorer 11, Microsoft Edge (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version) Safari (latest version), Google Chrome (latest version), Firefox (latest version) Safari (latest version), Google	<ul> <li>4.4 or later. Articulate Mobile Player app available for iOS and Android devices.</li> <li>Safari in Apple iOS 10 or later, Google</li> <li>Chrome in Apple iOS</li> <li>10 or later, Google</li> <li>Chrome in Android OS</li> <li>4.4 or later. Articulate</li> <li>Mobile Player app available for iOS and Android devices.</li> <li>Safari in Apple iOS 10 or later, Google</li> <li>Chrome in Apple iOS 10 or later, Google</li> <li>Chrome in Apple iOS 10 or later, Google</li> <li>Chrome in Android OS</li> <li>4.4 or later. Articulate</li> <li>Mobile Player app available for iOS and</li> <li>Android devices.</li> <li>Safari in Apple iOS 10 or later, Google</li> <li>Chrome in Android OS</li> <li>4.4 or later. Articulate</li> <li>Mobile Player app available for iOS and</li> <li>Android devices.</li> <li>Safari in Apple iOS 10 or later, Google</li> </ul>
	(latest version), Google Chrome (latest version), Firefox (latest version)	Chrome (latest version), Firefox (latest version)	Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
Intellectual Property Rights Legislation <b>(IPR)</b> - all language versions	Internet Explorer 11 (with Adobe Flash player), Microsoft Edge (latest version)	Safari with Adobe Flash Player (latest version), Google Chrome with Adobe Flash Player (latest version)	The content is not available for mobile devices.
Excise Movement Control System – Core Business module ( <b>EMCS Core</b> ) – all language versions	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
AEO eBook	Internet Explorer 11, Microsoft Edge	Safari (latest version), Google	Safari in Apple iOS 10 or later, Google

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Economic Operators	(latest version), Google Chrome (latest version), Firefox (latest version) Internet Explorer 11,	Chrome (latest version), Firefox (latest version) Safari (latest	Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. Safari in Apple iOS 10
Registration and Identification numbers ( <b>EORI</b> ) - all language versions	Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	version), Google Chrome (latest version), Firefox (latest version)	or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and
<b>Car Search</b> - all language versions - FOR SPECIFIC USERS ONLY	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Android devices. Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
Drug Precursors Control- Economic Operators <b>(DPC- EO)</b> - all language versions – FOR SPECIFIC USERS ONLY	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
<b>SAMANCTA</b> - all language versions - FOR SPECIFIC USERS ONLY	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version)	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices.
<b>VAT Directive</b> - 12 modules and all language versions	Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest	Safari (latest version), Google Chrome (latest version), Firefox (latest version)	Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate

version)	Mobile Player app
	available for iOS and
	Android devices.