**How to use these eLearning courses?**

The eLearning modules are free to download and are easy to use.

They can be used as standalone courses (download the .zip file which includes iso, exe, html or html5 formats) or integrated in your local LMS system (scorm format).

The 'Quick Start Guide' in the download package explains how to install the courses on your PC or system.

For the best performance of our eLearnings, we recommend in general the **HTML5 format**. This version does not include any Flash content and will run on most devices and modern browsers. To run the HTML5 version we recommend using the following specified browsers:

- Windows: **Google Chrome** (latest version), Internet Explorer 11, Microsoft Edge (latest version), Firefox (latest version)
- Mac: Safari (latest version), Google Chrome (latest version), Firefox (latest version)
- Mobile: Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later

For specific information on each course, please consult the following table. (Link to the table below)
If you still experience any technical problems or have any questions, please contact us by email at TAXUD-ELEARNING@ec.europa.eu

| OPERATING SYSTEMS | | | |
|---|---|---|---|
| eLearning Module | Windows | Mac | Authoring tool |
| UCC level 1 – **Overview** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later, Windows Vista SP2 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| UCC level 2 – **1-14 modules** and all language versions | Windows 10, Windows 8, Windows 7 SP1 or later, Windows Vista SP2 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| UCC level 3 – 15 – **REX** (Registered Exporter System) – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later, Windows Vista SP2 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| UCC level 3 – 16 – **CDS** (Customs Decisions System) – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| UCC level 3 – 17 – **EBTI-3 System** (Binding Tariff | Windows 10, Windows 8, | Mac OS X 10.6.8 or later with | Articulate Storyline 3 |

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| Information) – all language versions | Windows 7 SP1 or later | Parallels Desktop 7+ or VMware Fusion 4+ | |
| UCC level 3 – 18 - **EU Customs Trader Portal for eAEO** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| UCC level 3 – 19 - **EU Customs Trader Portal for BTI** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| Business Process Modelling **(BPM)** | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| Excise Movement Control System – Core Business module (**EMCS Core**) – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| **AEO eBook** | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | HTML5/ Javascript development & Articulate Storyline 3 |
| Economic Operators Registration and Identification numbers (**EORI**) – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| **Car Search** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Under development in Articulate Storyline 3 |
| Drug Precursors Control- Economic Operators **(DPC-EO)** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |
| **SAMANCTA** – all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |

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|---|---|---|---|
| **VAT Directive** – 12 modules and all language versions | Windows 10, Windows 8, Windows 7 SP1 or later | Mac OS X 10.6.8 or later with Parallels Desktop 7+ or VMware Fusion 4+ | Articulate Storyline 3 |

**BROWSERS**

| eLearning Module | Windows | Mac | Mobile |
|---|---|---|---|
| UCC level 1 – **Overview** – all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 2 – **1-14 modules** and all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 3 – 15 – **REX** (Registered Exporter System) – all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 3 – 16 – **CDS** (Customs Decisions System) – all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 3 – 17 – **EBTI-3 System** (Binding Tariff Information) – all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS |

| | | | |
|---|---|---|---|
| | Firefox (latest version) | | 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 3 – 18 - **EU Customs Trader Portal for eAEO** - all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| UCC level 3 – 19 - **EU Customs Trader Portal for BTI** - all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| Business Process Modelling **(BPM)** | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| Intellectual Property Rights Legislation **(IPR)** - all language versions | Internet Explorer 11 (with Adobe Flash player), Microsoft Edge (latest version) | Safari with Adobe Flash Player (latest version), Google Chrome with Adobe Flash Player (latest version) | The content is not available for mobile devices. |
| Excise Movement Control System – Core Business module (**EMCS Core**) - all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| **AEO eBook** | Internet Explorer 11, Microsoft Edge | Safari (latest version), Google | Safari in Apple iOS 10 or later, Google |

| | (latest version), Google Chrome (latest version), Firefox (latest version) | Chrome (latest version), Firefox (latest version) | Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
|---|---|---|---|
| Economic Operators Registration and Identification numbers (**EORI**) – all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| **Car Search** – all language versions – FOR SPECIFIC USERS ONLY | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| Drug Precursors Control-Economic Operators **(DPC-EO)** – all language versions – FOR SPECIFIC USERS ONLY | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| **SAMANCTA** – all language versions – FOR SPECIFIC USERS ONLY | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest version) | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate Mobile Player app available for iOS and Android devices. |
| **VAT Directive** – 12 modules and all language versions | Internet Explorer 11, Microsoft Edge (latest version), Google Chrome (latest version), Firefox (latest | Safari (latest version), Google Chrome (latest version), Firefox (latest version) | Safari in Apple iOS 10 or later, Google Chrome in Apple iOS 10 or later, Google Chrome in Android OS 4.4 or later. Articulate |

| | version) | | Mobile Player app available for iOS and Android devices. |
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