

<b>OWNER:</b> <b>CUST-DEV2</b>	<b>ISSUE DATE:</b> <b>13/12/2010</b>	<b>VERSION:</b> <b>1.01</b>
<p><b>TAXATION AND CUSTOMS UNION DG</b></p> <p><b>SUBJECT:</b></p> <p><b>DLV-0.1-1_ORGANISATION CHART</b></p>		
<p><b>CUST-DEV2</b></p> <p>[REMOVED]</p>		

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
DOCUMENT HISTORY	

## DOCUMENT HISTORY

Version	Date	Description	Action (*)	Pages
0.01	13/08/2010	Submitted for Information	I	All
0.10	09/09/2010	Submitted for Review	/	/
0.11	18/10/2010	Implementation of review comment	I/R	All
0.12	20/10/2010	Internal Review	I/R	All
0.13	25/10/2010	Submitted for Information		
0.14	3/11/2010	Internal Review	I/R	All
1.00	15/11/2010	Submitted for Acceptance		
1.01	13/12/2010	Re-Submitted for Acceptance		

(\*) Action: I = Insert R = Replace

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
TABLE OF CONTENTS	

# TABLE OF CONTENTS

DOCUMENT HISTORY .....

2

TABLE OF CONTENTS .....

3

LIST OF TABLES .....

4

TABLE OF FIGURE .....

5

1. INTRODUCTION .....

6

2. ORGANISATION CHART .....

7

3. ROLE OWNERS.....

8

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
LIST OF TABLES	

# LIST OF TABLES

Table 1-1: Reference documents .....	6
Table 3-1 : Role Owner .....	10

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
TABLE OF FIGURES	

# TABLE OF FIGURES

Figure 1 : Organisation Chart..... 7

CUST-DEV2	REF: DLV-0.1-1-ANNEX 07
ORGANISATION CHART	
INTRODUCTION	

## 1. Introduction

This document provides in chapter 2 the Organisation Chart describing CUST-DEV2's organisation.

The table in chapter 3 matches the role with their owner. See Annex 06 – "Contact list" of the Framework Quality Plan [RD1] for more information about the owners and section 4.3 of the Framework Quality Plan [RD1] for the roles description.

## References

RD#	Title	Originator	Version	Date
[RD1]	Framework Quality Plan	DG TAXUD	0.13	25/10/2010

Table **Error! No text of specified style in document.-1**: Reference documents

## 2. Organisation Chart

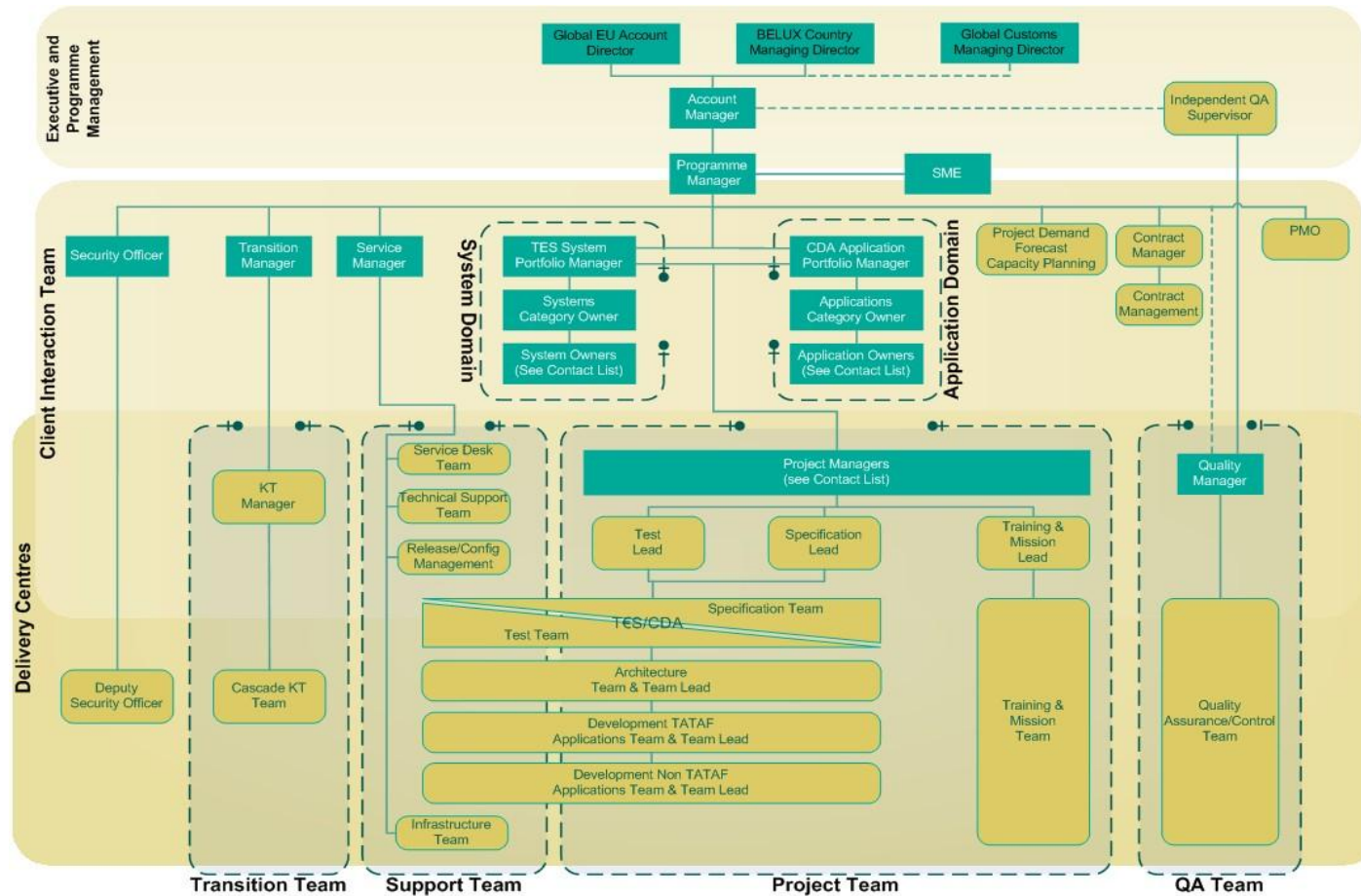


Figure 1 : Organisation Chart

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
ROLE OWNERS	

### 3. Role Owners

Role	Owner	Domain	Team
Account Manager	[REMOVED]	[REMOVED]	
Application Owners	[REMOVED]	Client Interaction Team	
Applications Category Owner	[REMOVED]	Client Interaction Team	
Architecture Team & Team Lead	[REMOVED]	Delivery Centres	Support
BELUX Country Managing Director	[REMOVED]	Executive and program management	
Cascade KT Team	[REMOVED]	Delivery Centres	Transition
CDA Application Portfolio Manager	[REMOVED]	Client Interaction Team	
Contract Management	[REMOVED]	Client Interaction Team	
Contract Manager	[REMOVED]	Client Interaction Team	
Deputy Security Officer	[REMOVED]	Delivery Centres	
Development Non TATAF Applications Team & Team Lead	[REMOVED]	Delivery Centres	Support
Development TATAF Applications Team & Team Lead	[REMOVED]	Delivery Centres	Support
Global Customs Managing Director	[REMOVED]	Executive and program management	
Global EU Account Director	[REMOVED]	Executive and program management	
Independent QA Supervisor	[REMOVED]	Executive and program management	
Infrastructure Team	[REMOVED]	Delivery Centres	Support
KT Manager	[REMOVED]	Client Interaction Team, Delivery Centres	Transition



CUST-DEV2	REF: [REMOVED]DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
ROLE OWNERS	

Role	Owner	Domain	Team
PMO	[REMOVED]	Client Interaction Team	
Programme Manager	[REMOVED]	Executive and program management, Client Interaction Team	
Project Demand Forecast Capacity Planning	[REMOVED]	Client Interaction Team	
Project Managers	[REMOVED]	Client Interaction Team, Delivery Centres	Project
Quality Assurance/Control Team	[REMOVED]	Delivery Centres	QA
Quality Manager	[REMOVED]	Client Interaction Team, Delivery Centres	QA
Release/Config Management	[REMOVED]	Client Interaction Team, Delivery Centres	Support
Security Officer	[REMOVED]	Client Interaction Team	
Service Desk Team	[REMOVED]	Client Interaction Team, Delivery Centres	Support
Service Manager	[REMOVED]	Client Interaction Team	
SME	[REMOVED]	Executive and program management, Client Interaction Team	
Specification Lead	[REMOVED]	Client Interaction Team, Delivery Centres	Project
Specification Team	[REMOVED]	Client Interaction Team, Delivery Centres	Support
System Owners	[REMOVED]	Client Interaction Team	
Systems Category Owner	[REMOVED]	Client Interaction Team	
Technical Support Team	[REMOVED]	Client Interaction Team, Delivery Centres	Support
TES System Portfolio Manager	[REMOVED]	Client Interaction Team	
Test Lead	[REMOVED]	Client Interaction Team, Delivery Centres	Project
Test Team	[REMOVED]	Client Interaction Team, Delivery Centres	Support

CUST-DEV2	REF: <b>[REMOVED]</b> DLV-0.1-1-ANNEX 07DLV-0.1-1-ANNEX 07DLV-0.1-1- ANNEX 07
ORGANISATION CHART	
ROLE OWNERS	

Role	Owner	Domain	Team
Training & Mission Lead	[REMOVED]	Client Interaction Team, Delivery Centres	Project
Training & Mission Team	[REMOVED]	Delivery Centres	Project
Transition Manager	[REMOVED]	Client Interaction Team	

Table **Error! No text of specified style in document.-2** : Role Owner