

<b>OWNER:</b> <b>CUST-DEV2</b>	<b>ISSUE DATE:</b> <b>13/12/2010</b>	<b>VERSION:</b> <b>1.01</b>
<b>TAXATION AND CUSTOMS UNION DG</b>  <b>SUBJECT:</b>  <b>DLV-0.1-1_ABBREVIATIONS AND ACRONYMS</b>		
<b>CUST-DEV2</b> [REMOVED]		

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ABBREVIATIONS AND ACRONYMS	
DOCUMENT HISTORY	

## DOCUMENT HISTORY

Version	Date	Description	Action (*)	Pages
0.01	13/08/2010	Creation	I	All
0.02	22/10/2010	Internal Review	R	All
0.03	25/10/2010	Submitted for Information		
0.04	03/11/2010	Internal Review	I/R	All
1.00	15/11/2010	Submitted for Acceptance		
1.01	13/12/2010	Re-Submitted for Acceptance		

(\*) Action: I = Insert R = Replace

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INTRODUCTION	

# 1 INTRODUCTION

In order to get the best understanding of the FQP, CUST-DEV2 is providing a table of all abbreviations and acronyms found in the FQP. This table is presented in Chapter 2 “Abbreviations and Acronyms Table” of this annex.

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## 2 ABBREVIATIONS AND ACRONYMS TABLE

Abbreviations/Acronyms	Description
AEO	Authorised Economic Operator
APM	Application Portfolio Management
APO	Author's Position
ART	Activity Reporting Tool
ATP	Acceptance Test Plan
BMM	Bilateral Monthly Meeting
BPMN	Business Process Modelling Notation
CAB	Change Advisory Board
CC	Candidate Country
CCC	Customs Code Committee
CCN	Common Communication Network
CD-ROM	Compact Disk – Read Only Memory
CDA	Centrally Developed Application
CFIA	Component Failure Impact Analysis
CHD	Central HelpDesk
CI	Configuration Item
CIRCA	Communication & Information Resource Centre Administrator
CMDB	Configuration Management Database
CN	Combined Nomenclature (Management System)
CO	Computer Operations
COBIT	Control Objectives for Information and related Technology
COPIS	COunterfeit and anti-Piracy Information System
COTS	Commercial Off-The-Shelf (software package)
CPT	Central Project Team
CQP	Contract Quality Plan
CRMS	Community Risk Management System
CS-MIS	Central Services Management Information System
CS-RD	Central Services Reference Data
CS	Consumption Sheet
CSE	Consolidated Specifications Environment
CSI	Common Systems interface
CSIP	Continuous Service Improvement Programme
CTATP	Conformance Test Acceptance Test Plan
CT	Conformance Testing
CTP	Conformance Test Protocol
DDCOM	Design Document for Common Operations and Methods
DDS	Data Dissemination System
DB	DataBase

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Abbreviations/Acronyms	Description
DC	Data Centre
DE	Deutsch/German
DG TAXUD	Directorate General – Taxation and Customs Union
DIGIT	Directorate General for Informatics
DLV	Deliverable
DP	Deployment Plan
DQR	Delivery Qualification Report
DR	Disaster Recovery
DRP	Disaster Recovery Plan
DRT	Disaster Recovery Team
DTM	Deliverable Tracking Matrix
DVD-ROM	Digital Versatile Disk – Read Only Memory
EBTI	European Binding Tariff Information
ECG	Electronic Customs Group
ECICS	European Customs Inventory of Chemical Substances
EC	Emergency Committee
ECN	EDI/CSI Node
ECS	Export Control System
EDI	Electronic Data Interchange
EDIFACT	Electronic Data Interchange For Administration Commerce and Transport
EFTA	European Free Trade Association
EN	English
EORI	Economic Operator Registration & Identification
EOS	Economic Operations System
ER	Evaluation Request
EU	European Union
FAT	Factory Acceptance Test
FC	Framework Contract
FQP	Framework Quality Plan
FR	Français/French
GQI	Global Quality Indicator
GW	Gateway
GWS	Generic Web Service
HTTP/S	HyperText Transfert Protocol / Secure
HW	Hardware
IA	Internal Auditing
ICS	Import Control System
ICT	Information and Communication Technology
ISO	International Standard Organisation

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Abbreviations/Acronyms	Description
ISPP	Information System for Processing Procedures
IT	Information Technology
ITOP	ITSM Operation Plan
ITSD	IT Support Department
ITSM	IT Service Management
KT	Knowledge Transfert
LISO	Llaison Security Officer
MCC	Modernised Customs Code
MPR	Monthly Progress Report
MCP	Monthly Consolidated Plan
MS	Member State
MSR	Monthly Service Report
MTP	Master Test Plan
NA	National Administrations
NCTS	New Computerised Transit System
OD	On Demand
OLA	Operational Level Agreement
OS	Operating System
OWASP	Open Web Application Security Project
PC	Personal Computer
PMO	Project Management Office
PPQA	Process and Product Quality Assurance
PQP	Programme Quality Plan
PS	Project Support
PSAT	Pre-Site Acceptance Test
PSU	Production et Services aux Utilisateurs
QA(C)	Quality Assurance (Contractor)
QC	Quality Control
QM (MDE)	Quality Management (Meeting Decisions)
QPI	Quality and Process Improvement
QT	Qualification Testing
QTM	Quoted Time & Means
RAID	Redundant Array of Independent Disks
RAS	Reliability, Availability and Serviceability
REF	Reference
RfA	Request for Action
RfC	Request for Change
RfD	Request for Diagnosis
RfE	Request for Estimate
RfI	Request for Information

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Abbreviations/Acronyms	Description
RfO	Request for Offer
RM	Risk Management
RTO	Recovery Time Objective
SA	Self Assessment
SAT	Site Acceptance Test
SC	Specific Contract
SD	Scope Document or Service Desk
SE	Service
SfA	Submitted for Acceptance
SfI	Submitted for Information
SfR	Submitted for Review
SIR	System Investigation Request
SLA	Service Level Agreement
SLM	Service Level Management
SMS	Specimen Management System
SMTP	Simple Mail Transfert Protocol
SPEED	Single Portal for Entry or Exit of Data
SQI	Specific Quality Indicator
SQL	Structured Query Language
SPOC	Single Point Of Contact
SSTA	Standard SPEED Test Application
ST Injector	Stress Test Injector
STTA	Standard Transit Test Application
SW	Software
TARIC	TARif Intégré Communautaire (integrated community tariff)
TASMAN	Tool for Automated Supply Management
TATAF	Tariff Application Technical Architecture Framework
TDS	Test Design Specifications
TEMPO	TAXUD Electronic Management of Projects On-Line
TES	Trans-European System
TIR	Test Incident Report
ToC	Term of Collaboration (end-to-end SLA between all parties, not contractual)
TTA	Transit Test Application
UK	United Kingdom
UM	User Management
UPS	Uninterrupted Power Supply
VPN	Virtual Private Network
WBS	Work Breakdown Structure
WP	Work Package



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Abbreviations/Acronyms	Description
XML	Extensible Markup Language