

Contact information of National Service Desks (NSD) for INF STP

Code	Country	e-Mail	Main Phone number	Fax (optional)	Business Days	Business Hours (CET)
AT	Austria	info@usp.gv.at	+43 50 233 733	N/A	Monday-Thursday Friday	08:00 - 16:00 08:00 - 14:30
BE	Belgium	plda.helpdesk@minfin.fed.be	+32(0)257 933 33	N/A	Monday – Friday	08:00 – 18:00
BG	Bulgaria	servicedesk@customs.bg	+359 298 594 980	N/A	Monday – Friday	08:00 – 16:30
CY	Cyprus	helpdesk.cyprus@customs.mof.gov.cy headquarters@customs.mof.gov.cy	+357 22 60 1713	+357 22 30 20 31	Monday-Friday	08:00 - 15:00
CZ	Czech	ecrhelpdesk@cs.mfcr.cz	+420 261 331 998	N/A	Monday - Friday	7:00 - 15:30
DE	Germany	nsd-inf@zoll.bund.de	N/A	N/A	Monday – Thursday Friday	08:00-16:00 07:00-15:00
DK	Denmark	servicedesk@toldst.dk	+45 701 573 01	N/A	Monday - Friday	08:00 - 17:00
EE	Estonia	tollinfo@emta.ee	+372 880 0814	N/A	Monday-Thursday Friday	7.30 – 15.30 7.30 – 14.30
ES	Spain	regimenes.adu@correo.aeat.es	N/A	N/A	Monday - Friday	7:30 – 15:00
FI	Finland	yritysneuvonta@tulli.fi	+358 295 5202	N/A	Monday - Friday	7:00 – 15:15
FR	France	dg-e3-rec@douane.finances.gouv.fr	N/A	N/A	Monday - Friday	09:00 – 17:00
GR	Greece	uumds.helpdesk@aade.gr	+30 2104802326	N/A	Monday - Friday	06:30 - 15:00
HR	Croatia	helpdesk@carina.hr	+38516511888	+38516511889	Monday-Friday (business assistance) Monday-Sunday (technical assistance)	07:30 -16:30 00:00 - 24:00
HU	Hungary	szucs.balazs_1@nav.gov.hu	+36 1 470 42 67	N/A	Monday-Thursday Friday	08:00 - 16:30 08:00 - 14:00
IE	Ireland	eCustoms@revenue.ie	0035317383677	N/A	Monday-Friday	08:00 – 16:00
IT	Italy	dogane.helpdesk.eu@adm.gov.it	N/A	N/A	Monday - Friday	08:00 – 18:00
LT	Lithuania	ITPC@Irmuitine.lt	+37052362302	+37052362338	Monday-Sunday	0:00-24:00
LU	Luxembourg					
LV	Latvia	SMK@vid.gov.lv	+37167120815 +37167120884	N/A	Monday - Thursday Friday	8.00 – 17.00 8.00 – 15.00
MT	Malta	specialprocedures.customs@gov.mt	+356 25685 141 +356 25685 161	N/A	Monday - Friday	01/10 to 15/06 07:45 - 12:30 13:15 – 17:15 16/06 to 30/09 07:30 to 13:30
NL	Netherlands	Douane.DCP.EU@belastingdienst.nl	+31 88 156 66 55	N/A	Monday – Friday	07:00 – 17:00
PL	Poland	Website [account on the PUESC (national TP) needed. All EOs registered in EORI have the account on the PUESC.];	N/A	N/A	Monday-Friday	07:30 – 15:30

		https://puesc.gov.pl/web/puesc/helpdesk-sc Email: helpdesk-eclo@mf.gov.pl				
PT	Portugal	pt-uumdscd-nsd@at.gov.pt	N/A	N/A	Monday - Friday	10:00 – 18:30
RO	Romania	ro_infhd@customs.ro	+4021 315 58 58	N/A	Monday – Thursday Friday	07:30 – 16:00 07:30 – 13:30
SE	Sweden	tullverket@tullverket.se	+46771520520	N/A	Monday - Friday	08:00 – 16:30
SI	Slovenia	sd.fu@gov.si	+386 52 97 68 00	+386 52 97 67 64	Monday - Friday	08:00 – 18:00
SK	Slovakia	https://www.financnasprava.sk/sk/kontakt#AkoKomunikovat	+421 48 4317 222	N/A	Monday – Sunday	00:00 – 24 :00
UK	United Kingdom					