



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

**This privacy statement provides information about
the processing and the protection of your personal data**

Processing operation: Import Control System 2 (ICS2)

Data Controllers:

DG Taxation and customs union/ Directorate A – Customs Unit A3 Risk management and security

Austria	Austrian Federal Ministry of Finance, Johannesgasse 5, 1010 Vienna, datenschutz@bmf.gv.at
Belgium	dataprotection@minfin.fed.be
Bulgaria	National Customs Agency 1202 Sofia, 47 Georgi S.Rakovski Str. gdpr@customs.bg
Croatia	Ministry of finance, Customs administration, Alexandera von Humboldta 4a, 10000 Zagreb zastita.podataka@carina.hr
Cyprus	Department of Customs & Excise Corner Michael Karaoli & Grigori Afxentiou, 1096 Nicosia dataprotection@customs.mof.gov.cy
Czechia	General Directorate of Customs, Budějovická 7, 140 00 Praha 4, Czech Republic, podatelna@cs.mfcr.cz
Denmark	The Danish Customs and Tax Administration, Slet Parkvej 1-3 8310 Tranbjerg Denmark, GDPR@toldst.dk
Estonia	Estonian Tax and Customs Board, Lõõtsa 8a, 15176 Tallinn, Estonia, emta@emta.ee

Finland	Finnish Customs, Enforcement Department, PL 512, 00101 Helsinki, Finland, tietosuoja@tulli.fi
France	Directorate general of customs and excise 11 rue des Deux communes 93558 Montreuil cedex lcs2-npm-fr@douane.finances.gouv.fr
Germany	Die bzw. der Behördliche Datenschutzbeauftragte der Generalzolldirektion Am Propsthof 78 a 53121 Bonn datenschutz.gzd@zoll.bund.de
Greece	Independent Authority of Public Revenue (IAPR) Karageorgi Servias 10, 10184, Athens customsGDPR@aade.gr
Hungary	National Tax and Customs Administration of Hungary 2. Széchenyi st., 1054 Budapest, Hungary ki.sztf@nav.gov.hu
Ireland	The Office of the Revenue Commissioners, Blocks 8 – 10, Dublin Castle, Dame St, Dublin 2, ecustoms@revenue.ie cc dataprotection@revenue.ie
Italy	Data Protection Office dir.internalaudit@pec.adm.gov.it
Latvia	State Revenue Service (national tax and customs administration), 1 Talejas St, Riga LV-1978, isdpd.lietvediba@vid.gov.lv
Lithuania	Customs Department of Lithuania A.Jakšto 1,LT-01105 Vilnius muitine@lrmuitine.lt
Luxembourg	Customs and Excise Administration Customs and Excise Management For the attention of the Data Protection Officer Postbox 1605 L-1016 Luxembourg dpo@do.etat.lu
Malta	OCfR Data Protection Office Office of the Commissioner for Revenue (OCfR) Gdpr.cfr@gov.mt
Netherlands	Ministry of Finance Attn: Data Protection Officer P.O. Box 20201 2500EE The Hague
Poland	Head of National Revenue Administration, Swietokrzyska str. 12, 00-916 Warsaw, Poland, poland.dataprotectionalert@mf.gov.pl
Portugal	Tax and Customs Authority epd@at.gov.pt

Romania	Romanian Customs Authority 34-40 Alexandru Ivasiuc Street, District 6, 060305 Bucharest protectiadatelor@customs.ro
Slovakia	Financial Directorate of the Slovak Republic Lazovná 63, 974 01 Banská Bystrica zodpovednaosoba@financnasprava.sk
Slovenia	Ministry of Finance, Financial Administration of the Republic of Slovenia Šmartinska cesta 55, 1000 Ljubljana gfu.fu@gov.si
Spain	Data Protection Officer of the Spanish Tax Agency 16 Santa Maria Magdalena St., 28016 Madrid, Spain dpd@correo.aeat.es
Sweden	Swedish Customs, Box 27311, 102 54 Stockholm Sweden, tullverket@tullverket.se

Record reference: DPR-EC- DPR-EC-08327.1

Table of Contents

- 1. Introduction**
- 2. Why and how do we process your personal data?**
- 3. On what legal ground(s) do we process your personal data?**
- 4. Which personal data do we collect and further process?**
- 5. How long do we keep your personal data?**
- 6. How do we protect and safeguard your personal data?**
- 7. Who has access to your personal data and to whom is it disclosed?**
- 8. What are your rights and how can you exercise them?**
- 9. Contact information.**
- 10. Where to find more detailed information?**

1. INTRODUCTION

The European Commission (hereafter 'the Commission') is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officer and the European Data Protection Supervisor

The information in relation to processing operation under the Import Control System 2 (the system used to collect data on goods entering into the Union customs territory and to use this data for customs risk management) undertaken by DG Taxation and Customs Union (DG TAXUD), and customs authorities of the Member States, Switzerland, Norway and Northern Ireland is presented below.

2. WHY AND HOW DO WE PROCESS YOUR PERSONAL DATA?

PURPOSE OF THE PROCESSING OPERATION:

Import Control System 2 (ICS2) is a new customs advance cargo information electronic system. Economic Operators (EOs) involved in bringing goods into the European Union through air, maritime, inland waterways, road and rail commercial means of transport declare safety and security data to ICS2 before goods arrive to the entry points. This data is communicated to the ICS2 central component electronically through the Entry Summary Declaration (ENS). The central ICS2 component is operated by the European Commission, DG TAXUD.

Once the ICS2 central component collects the ENS data, it orchestrates pre-arrival risk analysis and control processes. It communicates the ENS data to the customs authorities of the Member States that are involved in the movement of goods. The Member States implement the risk analysis and controls with the purpose of identifying goods that pose risk to the security and safety of the residents of the European Union and to identify and facilitate smooth entry into the European Union of goods from the legitimate trade.

The customs authorities of the Member States share among each other, through the ICS2 central component, results of their risk analysis and of the controls carried out. ICS2 central component also provides to the Member States and the Commission risk management support functionalities within its analytics capabilities. It enables the Member States customs authorities to collaborate among each-other and with the Commission in analysing ENS and additional customs data collected by the Member States customs authorities in the context of entry, transit and exit of the goods from the Union customs territory by the ICS2 central analytics capabilities in order to identify, on a project basis, risks which might not be identified using solely systems and data collected at the national level.

3. ON WHAT LEGAL GROUND(S) DO WE PROCESS YOUR PERSONAL DATA

We process your personal data, because:

(a) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Union institution or body;

(b) processing is necessary for compliance with a legal obligation to which the controller is subject;

The basis for the processing referred to in Article 5(a) and (b) of the Regulation (EU) 2018/1725 has been laid down in the following Union law:

- Regulation (EU) No 952/2013 of the European Parliament and of the Council laying down the Union Customs Code (UCC) and its implementing acts, Articles 16(1), 46(3) and 50 of UCC.
- The processing and exchange of personal data is also carried out under Articles 46 and 47 of the UCC in the

context of use the ICS2 central analytics capabilities for the purposes of minimising risk, to support the implementation of the common customs risk management framework and uniform implementation of the controls.

- Article 36(3) and 182 of Implementing Regulation (EU) 2015/2447.
- Articles 42, 43 (2), Articles 44 to 49, and Article 109(6) of the Commission Implementing Regulation (EU) 2023/1070.

4. WHICH PERSONAL DATA DO WE COLLECT AND FURTHER PROCESS?

In order to carry out this processing operation the Commission collects the following categories of personal data and CRMS-RIF:

- a) Data related to users of ICS2 central components, including ICS2 central analytics capabilities:
 - First name and last name of users
 - Contact information (email address, telephone number)
 - User login/nickname.

- b) Data related to natural persons or economic operators collected by ICS2:
 - First name and last name
 - Address
 - Location of goods
 - Transportation means and identity number
 - E-mail address
 - Phone number
 - Economic Operator's Registration and Identification number (EORI)
 - Trader Identification Number (TIN).

- c) Data related to suspicious or fraudulent economic operators or fraudulent person(s) (collected by Customs Risk Management System (CRMS) and processed by ICS2 central analytics) and additional customs declaration data related to entry, transit and exit of goods:
 - First and last name
 - Address or Name of the trader, company or undertaking
 - Transportation means and identity number
 - E-mail address
 - Phone number
 - Economic Operator's Registration and Identification number (EORI)
 - Trader Identification Number (TIN).

5. HOW LONG DO WE KEEP YOUR PERSONAL DATA?

DG TAXUD keeps personal data of the users, referred in the Section 4 (a):

- With respect to the central ICS2 component we only keep personal data of the users for the time necessary to fulfil the purpose of collection or further processing, namely from the moment the user asks for access to the system until the moment the user stops accessing the system (end date to be entered in the system).
- With regards to ICS2 analytics capabilities for a period of maximum 10 years, from the moment the user

account is created.

To achieve the processing goals, the Commission keep personal data, referred in Section 4 (b) for a period of maximum 10 years, starting from the moment the data is processed in the central system for the first time, in accordance with the Commission Implementing Regulation (EU) 2023/1070 of 1 June 2023.

The Commission and customs authorities of the Member States keep personal data collected from other sources, referred in Section 4 (c), and brought into ICS2 analytic capabilities for the period of duration of each analytics project but for no longer than 10 years from the first processing of such data in the central system.

After expiry of data retention period, personal data will be anonymized or deleted.

6. HOW DO WE PROTECT AND SAFEGUARD YOUR PERSONAL DATA?

All personal data in electronic format (documents, databases, uploaded batches of data, etc.) are stored on the servers of the European Commission. All processing operations are carried out pursuant to the Commission Decision (EU, Euratom) 2017/46 of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' Regulation (EU) 2016/679.)

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation.

7. WHO HAS ACCESS TO YOUR PERSONAL DATA AND TO WHOM IS IT DISCLOSED?

Recipients within the EU organization:

Access to your personal data is provided to the Commission staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

Recipient outside the EU organisation: Officials from the Member States, Switzerland, Norway and Northern Ireland.

Authorised users from customs administrations of Switzerland, Norway and the Northern Ireland (in the context of the protocol on Northern Ireland) have right to access to ICS2 central components (with the exception to ICS2 central analytics capabilities).

Authorised users from customs administrations of Member States have right to access to ICS2 central components including ICS2 central analytic capabilities.

The national administrator of each country or the EU administrator decides which user role to allocate to authorized users. User roles and read permissions granted by administrator determine to which part of the system users have access to and which data they can process.

Users in the system have access to the nicknames or anonymized identifiers of other users, and have access to real names and contacts, listed in Section 4 (a) only on the basis of approval to disclose such data with other users. The national administrator can access all personal data of its national users referred in Section 4(a). The Commission administrator have access to all personal data of users, listed in Section 4 (a).

Concerning the transfer of personal data to recipients in a third country:

The controller will transfer your personal data to the following recipients in a third country in accordance with Regulation (EU) 2018/1725: customs authorities from Switzerland, Norway, Northern Ireland whose users have been authorised and have access to the system.

The controller will transfer your personal data based on the following adequacy decision:

Switzerland and Northern Ireland in compliance with the respective adequacy decisions:

- COMMISSION DECISION of 26 July 2000 pursuant to Directive 95/46/EC of the European Parliament and of the Council on the adequate protection of personal data provided in Switzerland (notified under document number C(2000) 2304);
- COMMISSION IMPLEMENTING DECISION of 28.6.2021 pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council on the adequate protection of personal data by the United Kingdom, C(2021)4800. The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

8. WHAT ARE YOUR RIGHTS AND HOW CAN YOU EXERCISE THEM?

You have specific rights as a 'data subject' under Chapter III (Articles 14-25) of Regulation (EU) 2018/1725, in particular the right to access, your personal data and to rectify them in case your personal data are inaccurate or incomplete. Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You have the right to object to the processing of your personal data, which is lawfully carried out pursuant to Article 5(1)(a) on grounds relating to your particular situation.

You can exercise your rights by contacting the Data Controllers, or in case of conflict the Data Protection Officer. If necessary, you can also address the European Data Protection Supervisor. Their contact information is given under Heading 9 below.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description (i.e. their Record reference(s) as specified under Heading 10 below) in your request.

9. CONTACT INFORMATION

The Data Controllers:

If you would like to exercise your rights under Regulation (EU) 2018/1725, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controllers,

- **DG Taxation and customs union/** Directorate A – Customs Unit A3 Risk management and security: TAXUD-UNIT-A3@ec.europa.eu
- **Customs Authorities of the Member States:**

Austria	Austrian Federal Ministry of Finance, Johannesgasse 5, 1010 Vienna, datenschutz@bmf.gv.at
Belgium	dataprotection@minfin.fed.be

Bulgaria	National Customs Agency 1202 Sofia, 47 Georgi S.Rakovski Str. gdpr@customs.bg
Croatia	Ministry of finance, Customs administration, Alexsandra von Humboldta 4a, 10000 Zagreb zastita.podataka@carina.hr
Cyprus	Department of Customs & Excise Corner Michael Karaoli & Grigori Afxentiou, 1096 Nicosia dataprotection@customs.mof.gov.cy
Czechia	General Directorate of Customs, Budějovická 7, 140 00 Praha 4, Czech Republic, podatelna@cs.mfcr.cz
Denmark	The Danish Customs and Tax Administration, Slet Parkvej 1-3 8310 Tranbjerg Denmark, GDPR@toldst.dk
Estonia	Estonian Tax and Customs Board, Lõõtsa 8a, 15176 Tallinn, Estonia, emta@emta.ee
Finland	Finnish Customs, Enforcement Department, PL 512, 00101 Helsinki, Finland, tietosuoja@tulli.fi
France	Directorate general of customs and excise 11 rue des Deux communes 93558 Montreuil cedex lcs2-npm-fr@douane.finances.gouv.fr
Germany	Die bzw. der Behördliche Datenschutzbeauftragte der Generalzolldirektion Am PropsthoF 78 a 53121 Bonn datenschutz.gzd@zoll.bund.de
Greece	Independent Authority of Public Revenue (IAPR) Karageorgi Servias 10, 10184, Athens customsGDPR@aade.gr
Hungary	National Tax and Customs Administration of Hungary 2. Széchenyi st., 1054 Budapest, Hungary ki.sztf@nav.gov.hu
Ireland	The Office of the Revenue Commissioners, Blocks 8 – 10, Dublin Castle, Dame St, Dublin 2, ecustoms@revenue.ie cc dataprotection@revenue.ie
Italy	Data Protection Office dir.internalaudit@pec.adm.gov.it

Latvia	State Revenue Service (national tax and customs administration), 1 Talejas St, Riga LV-1978, isdpd.lietvediba@vid.gov.lv
Lithuania	Customs Department of Lithuania A.Jakšto 1,LT-01105 Vilnius muitine@lrmuitine.lt
Luxembourg	Customs and Excise Administration Customs and Excise Management For the attention of the Data Protection Officer Postbox 1605 L-1016 Luxembourg dpo@do.etat.lu
Malta	OCfR Data Protection Office Office of the Commissioner for Revenue (OCfR) Gdpr.cfr@gov.mt
Netherlands	Ministry of Finance Attn: Data Protection Officer P.O. Box 20201 2500EE The Hague
Poland	Head of National Revenue Administration, Swietokrzyska str. 12, 00-916 Warsaw, Poland, poland.dataprotectionalert@mf.gov.pl
Portugal	Tax and Customs Authority epd@at.gov.pt
Romania	Romanian Customs Authority 34-40 Alexandru Ivasiuc Street, District 6, 060305 Bucharest protectiadatelor@customs.ro
Slovakia	Financial Directorate of the Slovak Republic Lazovná 63, 974 01 Banská Bystrica zodpovednaosoba@financnasprava.sk
Slovenia	Ministry of Finance, Financial Administration of the Republic of Slovenia Šmartinska cesta 55, 1000 Ljubljana gfu.fu@gov.si
Spain	Data Protection Officer of the Spanish Tax Agency 16 Santa Maria Magdalena St., 28016 Madrid, Spain dpd@correo.aeat.es
Sweden	Swedish Customs, Box 27311, 102 54 Stockholm Sweden, tullverket@tullverket.se

- **The Data Protection Officer (DPO) of the Commission**

You may contact the Data Protection Officer (DPO) of the Commission (DATA-PROTECTION-OFFICER@ec.europa.eu) with regard to issues related to the processing of your personal data under [Regulation \(EU\) 2018/1725](#).

- **The European Data Protection Supervisor (EDPS)**

You have the right to have recourse (i.e. you can lodge a complaint) to the European Data Protection Supervisor (edps@edps.europa.eu) if you consider that your rights under [Regulation \(EU\) 2018/1725](#) have been infringed as a result of the processing of your personal data by the Data Controller.

10. WHERE TO FIND MORE DETAILED INFORMATION?

The Commission Data Protection Officer (DPO) publishes the register of all processing operations on personal data by the Commission, which have been documented and notified to him. You may access the register via the following link: <https://ec.europa.eu/dpo-register/>.

This specific processing operation has been included in the DPO's public register with the following Record reference: DPR-EC-08327.1